



COVID-19
GENERAL PARENT & STUDENT
Frequently Asked Questions
(Updated 3/25/2020)

Shelby County Schools (SCS) is actively monitoring all matters related to COVID-19 and is committed to keeping families informed. Below is a set of important updates and answers to frequently asked questions we have received. You can find additional facts and helpful resources at www.scsk12.org/coronavirusfacts.

1. How long will District schools be closed as a result of the recent developments of COVID-19?

Governor Bill Lee announced his recommendation for Tennessee schools to remain closed through at least April 24. In lieu of this new guidance, Superintendent Dr. Joris M. Ray announced a decision to keep SCS schools closed **until further notice**. Please visit www.scsk12.org/coronavirusfacts for details.

2. Does this mean extra-curricular activities are also canceled?

Given the closure period will be extended until further notice, all school activities, practices, performances, parent meetings, etc. are POSTPONED during this closure. We appreciate the patience of our families, and we know students have questions about prom and graduation. We will share more details about our long-term plan for the remainder of the school year in the coming days. Please visit www.scsk12.org/coronavirusfacts for details.

3. Does this closure include SCS-authorized charter schools?

SCS-authorized charter schools follow their own administrative rules and procedures. Parents and employees are encouraged to contact their own charter school directly for specific details.

4. Will meals still be distributed to students?

Yes. Thanks to a tremendous outpouring of support from local and state elected officials, as well as community organizations and businesses, thousands of students are able to receive FREE meals every day while schools are closed. The YMCA has taken over meal distribution at [all sites](#) previously designated for SCS meals, and the Mid-South Food Bank is making meals available for students at all of its [mobile food pantries](#) in the Memphis area. [View complete details here.](#)

5. What about the activities that were planned for seniors?

We are currently working through several graduation scenarios and will share a plan by Monday, March 30. Proms and all extra-curricular activities are POSTPONED during this school closure. Please be assured that we are making decisions in the best interest of all students during this unprecedented public health crisis. We will get through this TOGETHER.

6. Will the instructional packets count towards grades for students?

Not at this time. The learning guides that SCS is providing are intended to help students continue their academic progress and at-home learning during this closure period. Learning guides and online resources are not required, however, it is highly encouraged. Students and families should take full advantage of the academic resources and visit www.scsk12.org/instructionalresources regularly as updates are being made regularly.

7. Will report cards be distributed on April 1?

No, report cards will NOT be distributed as previously scheduled. Once the District normalizes operations and we have a long-term plan for the remainder of the year, we will share details. We will also allow schools enough time to finalize grades, ensure accuracy and make the necessary arrangements for distribution.

8. Where can I watch the video lessons recorded by teachers?

The lessons will be streamed live on C19TV as well as WMC-TV 5's affiliate stations including Bounce-TV. In alignment with Tennessee Governor Bill Lee's announced partnership with PBS to begin producing and broadcasting lessons on television, SCS is also working with WKNO-TV on a broadcast schedule to be determined. All learning guides and resources are available on our website at www.scsk12.org/instructionalresources.

9. Is the ACT scheduled on March 31 for 11th grade students canceled?

Yes, students will NOT take the ACT test on March 31. Once the District normalizes operations and we have a long-term plan for the remainder of the year, we will announce a new date. We will also follow the guidance by ACT to make any future adjustments. Please visit the [ACT website](#) for specific details.

10. What is the new national ACT testing date?

The national ACT test date for April 4th has been postponed until June 13th. The 11th grade ACT test required by the state and administered by SCS has also been postponed. A new date will be shared soon.

11. Can any type of student/staff groups or clubs gather on campus during the school closure window to prepare for any upcoming competitions?

No, schools are closed during this period, and all school-based activities have been postponed.

12. Are field trips – in/out of the county, out of state or international - canceled?

Yes, ALL field trips are canceled until at least April 30, 2020. SCS leadership will continue to monitor the situation and make a decision regarding field trips once the District normalizes operations.

13. Will security personnel be available during this closure?

Yes, our Safety and Security team will continue to conduct patrols in our school communities and perform all procedures to keep our schools and District safe.

14. Will registration for next school year still be available during this closure?

Registration for new students has been postponed because families must begin the process in person to create a PowerSchool account. Only the process for returning students to update their information online in PowerSchool will be available beginning March 23.

15. Will Pre-K students be able to register for next school year?

Yes, the online Pre-K application opened on March 23; however, required appointments for verifying Pre-K eligibility will not be available until after District operations are normalized. More information will be announced as details are finalized. For questions, please contact our Parent Welcome Center at 416-5300.