



Decision Analytics & Information Management (DA&IM) *Accessing the Help Center*

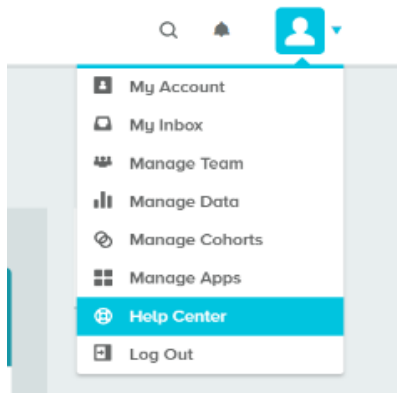
What is the Help Center in BrightBytes?

The [help center](#) is a module in BrightBytes that's solely for your support in learning and understanding what you can do throughout the platform.

Where to go?

You may access the Help Center by

- 1) logging into Clarity
- 2) hovering over the blue box at the top right of your screen
- 3) clicking on the **Help Center** tab (see below)

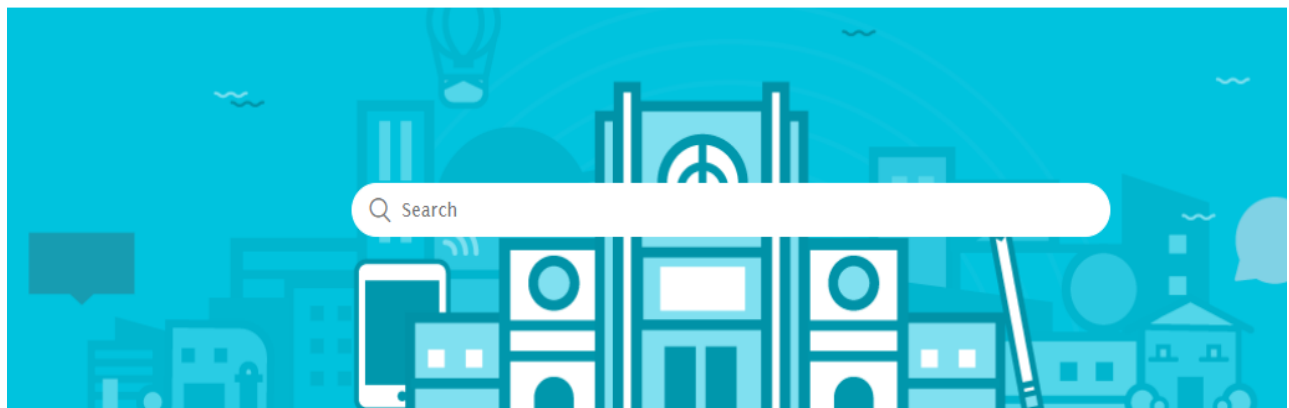


4) The Help Center page open, where you'll see that you're able to submit a request when need be. All submitted request will be sent directly to the BrightBytes support team. (see below)

5) You can also search anything about the platform in the search bar located in the middle. (see below)



[Submit a request](#)





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6) If you scroll down on this page, you're able to see different topics about the platform that you can click and drill down to view FAQs about the topics. (see below)

Technology & Learning	Intervention Management	21st Century Service Agency
Early Warning	Student Success	Digital Privacy, Safety, & Security
Leadership	Learning Outcomes	Clarity Homepage
Manage Team & User Access		

7) Scroll down to the bottom of the page and you're able to see the promoted articles and recent activities and how recent they actually are. Clicking on any of these options will give you more information about that specific topic. (see below)

Promoted articles

Talking Points to Students

Success Indicators, Variables, and Data Points

DataSense Connection

Recent activity

FAQs

I've renewed an app that I was observing with Learning Outcomes last year. How do I update the contract details on the Manage Apps page?

Article created 6 days ago 0

Resources

Early Insights Assessment Activity

Article created 20 days ago 0

**Access all of our walkthroughs at <http://www.scsk12.org/daim/stepsheets.php?PID=1391>