



FREQUENTLY ASKED QUESTIONS

NEW SCS STUDENTS

If my student has never attended a Shelby County School, what do I do?

A [PowerSchool](#) parent account is required to begin registration. PowerSchool cannot be accessed on your own, contact our Parent Welcome Center, (901) 416-5300 or 2687 Avery Ave., for PowerSchool account setup. You can also schedule a time for PowerSchool setup by calling the child's zoned school or approved school choice location.

Once all required information and documents are obtained (see below), you will receive an access code to create your [PowerSchool](#) parent account and begin the "New Student Registration" process.

If my child formerly attended SCS, but his/her most recent school is a non-SCS school, is registration required?

No. Registration is only required for new, first-time SCS students. Parents of current and former SCS students can make updates to their registration information on file at any time using the Year-Round Update link in your [PowerSchool](#) parent account.

What information and documents are required at the time of registration?

- Two (2) proofs of residence
- Birth certificate
- Social Security card
- Proof of required immunizations & physical (within 12 months) on a valid Tennessee health certificate
- Valid email address
- Approved School Choice Application (if applicable)

What items will be accepted as proof of residence for registration?

- TN driver's license or state-issued ID
- Current utility bill (MLGW)
- Municipal water bill
- Lease/rental agreement
- Mortgage statement or deed
- Public assistance/government benefits
- Real estate tax receipt

What additional information will I need to complete the online registration application?

Most of your child's demographic information will be pre-populated on the application based on the required documents provided. You will also answer questions related to your household, personal consent/agreements/acknowledgments and other opt-out information.

How do I update my child's personal health records (medications, allergies, etc.)?

CareDox is the District's easy-to-use online system for viewing, accessing and updating important student health information for your child. Please sign up for your CareDox account to start tracking your child's important school health info [here](#).

How can I find out what SCS school my home address is zoned for?

To find your child's zoned school, [click here](#) or call our Parent Welcome Center, (901) 416-5300.

What if I do not want my child to attend the school that he/she is zoned for?

You may apply complete a School Choice Application (General Choice or Optional Schools) for any school your interested in. General Choice transfers are available for any school in the District with available space. Optional Schools are theme-based programs with entrance requirements, so schools must have open spaces and students must meet entrance requirements. For more information about School Choice options, go to www.scsk12.org/choice.

If I have already submitted a School Choice Application (General Choice or Optional), do I still need to register my child?

Yes, registration is a separate requirement for all students to be enrolled in an SCS School. If your School Choice Application is approved, you can complete the "New Student Registration" process for that school using your [PowerSchool](#) account.

What do I do if my child is new to SCS and has an approved School Choice Application?

You will follow the same standard registration process outlined at the beginning of these FAQs. In addition to all of the standard registration requirements, you will need your School Choice Application approval notice.

Can I register my child for school before I receive a response about my School Choice Application?

Yes, but you can only complete registration for the child's zoned school. If the School Choice Application is approved, the child's assigned school will be updated at that time.

Is transportation provided for approved School Choice Applications?

No, transportation is only available for eligible students for their zoned school.

