

moxee[®] mobile hotspot

K779HSDL



Quick Start Guide

DOC20200401

Device overview



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|-----------------------------------|-----------------------------------|
| 1. Menu button | 6. Battery icon |
| 2. Signal and Roaming status icon | 7. Power button |
| 3. Network mode icon | 8. MicroUSB port |
| 4. Wi-Fi signal icon | 9. Battery cover |
| 5. Unread message icon | 10. Notch for removing back cover |

Display layout and icons



Icon	Description
	Signal and Roaming status icon
	Network mode icon
	Data flow icon
	Wi-Fi signal and number of access users
	The number of unread messages; maximum is 100
	Battery capacity icon; if battery is lower than 25% then this icon is red
	WPS status indicator
	Download and upload data speed

Charging your device

Your device comes with a charger. To charge, plug one end of the charger into an electrical outlet and the other end into the device's MicroUSB port.

Setting up Wi-Fi connection

Press and hold the Power Button for 3 seconds until the welcome logo appears on the display.

1. After a few seconds, the Wi-Fi signal icon will appear on the display.
2. Look for the network (SSID) "**Moxee HotspotXX_2.4G**" or "**Moxee HotspotXX_5G**", where XX are the last two digits of the device IMEI.
3. Click "**Connect**" and enter the default password found on your device. Your Wi-Fi SSID and password information can be found on your device's "**Wi-Fi Info**" screen or on the SSID label located underneath the battery cover.

Note: This device will search for software updates periodically and may result in a small amount of data usage.

Troubleshooting:

If you are having trouble with the device, here are a few troubleshooting tips:

1. If the device is not responsive, restart it by pressing the Power Button for 8 seconds.
2. If restarting the device does not solve the issue, try restoring the device to its default factory settings.

Q: What do I do if I see the SSID but failed to connect?

A: Check if the password you entered is the correct one.

- Check if WPS security is enabled on your PC. If so, check the device to see if it is expecting a WPS action from your PC.

Q: What if there's no service?

A: The possible reasons are an unstable network signal or a hardware problem.

You can try the following solutions:

- If you are inside a building or near a structure that may be blocking the signal, change the position or location of the device. For example, try moving the device close to a window.
- Check the hardware for any loose parts or damage.

Q: What if I have forgotten my Wi-Fi Password?

A: You can find the Wi-Fi Password in the Wi-Fi Info page on the LCD.

- You can also reset the device to factory defaults by pressing the reset button for 5 seconds. The default password is listed on the SSID label under the back cover of the device and is also the last 8 digits of your hotspot's IMEI. The IMEI can be found on the device label located underneath the removable battery. Be sure to power your device off before removing the battery.