

What to do if the Verizon 900L Jetpack/Hotspot is connecting to your laptop or tablet but NOT connecting to the Internet:

- 1) Turn on the hotspot
- 2) Connect to the hotspot's WiFi network with your laptop or tablet
 - a. Remember to click the power button to cycle through the menu on the hotspot's screen once it powers up so you can see the WiFi Name and Password
- 3) Once connected to the hotspot, open an internet browser and go to this website:
 - i. <http://192.168.1.1/webpst/labpst>

The screenshot shows a web browser window with the address bar displaying "Not secure | 192.168.1.1/webpst/labpst/". The page title is "verizon WEB PST ellipsis JETPACK". On the left side, there is a navigation menu with links for "APN", "IMS", "SMS", "OTA-DM", "Service Setting", "Update F/W", and "Reboot / Factory Reset". The main content area is titled "APN Table" and contains a table with the following fields:

Index	0	Class	1
Enabled	Enable	NI	VZWIMS
PDN label		IP Allocation	NAS
IP Type	IPv4v6	Inactive Timer	0
RAT Type	LTE		
AUTH Type	NULL		
User Name		Password	

At the bottom right of the table, there is an "Apply" button.

- 4) At the top of the page, change the "Index" dropdown box to "2"
- 5) In the "NI" field on the right side, erase 'vzwinternet' and enter: **shelbyco.vzwentp**
- 6) Click Apply
- 7) You will see a countdown of 145 seconds for the system to update
- 8) Click OK when shown the message that the APN table save was successful
- 9) The device can now be connected again to your laptop or tablet and is ready for use