



Department of Procurement Services

160 South Hollywood Street · Room 126 · Memphis, TN 38112 · (901) 416-5376

QUESTIONS AND ANSWERS

IFB100825LRB Carrier Chiller Preventive Maintenance Services

1. When it comes to providing factory certification, what documentation/certification are you looking for. Carrier Memphis is the local factory rep for Carrier Corporation and all techs are trained on all Carrier units, so would a Memo from Carrier suffice? **Yes, a memo on the Carrier letterhead would suffice.**
2. From the previous preventive maintenance bid to this one there seems to be some schools that are missing. Will the schools listed below be added or will they remain off of this bid?

Cromwell Elementary, Cummings Elementary, Gardenview Elementary, Germantown High School (x2), Kirby High School, Oakhaven High/Middle School, Peabody Elementary (x3), Shrine, Westwood High School units will not be added. They are no longer Carrier units.
3. Carrier will have 5yr service agreements on the chillers for Gordon, Sherwood, and Ral-Egypt that were included in recent projects. Do you want these schools to be excluded since they will already be covered. **Yes, please exclude these from the list.**

Thank you,

Procurement Services