#### SHELBY COUNTY BOARD OF EDUCATION

# PROCUREMENT SERVICES

160 S Hollywood Street, Room 126 ☐ Memphis, Tennessee 38112-4892 ☐ Phone (901) 416-5376 (This proposal will not be accepted electronically or by facsimile. All proposals must be mailed or delivered to the above address.)

# **REQUEST FOR PROPOSAL**

(NOT AN ORDER)

Please submit proposals on the item(s) listed below. The right is reserved to reject any or all Proposals. If substitutions are offered, give full particulars. The Proposal must be submitted no later than **November 03, 2025** (a) 11:00 AM, CST.

The Shelby County Board of Education reserves the right to accept or reject any or all proposals, or any part thereof, and to waive any minor informalities and/or technicalities that are deemed to be in the best interest of the Shelby County Board of Education. Successful Vendors shall be paid only when delivery is complete. \*For the appropriate purchases, all material data safety data sheets (MSDA) must accompany all shipments covered under Tennessee Hazardous Chemical Right to Know Law- Tennessee Public Chapter #417- House Bill #731.

# REQUEST FOR PROPOSAL

# **POTS Lines Replacement**

Proposals <u>MUST</u> be received by Memphis-Shelby County Schools ("MSCS" or "District") by the due date and time set forth above.

During the solicitation process, Vendors are not permitted to contact the Board and project Owner regarding the posted solicitation. Failure to adhere to this requirement may subject the respondent to immediate disqualification.

Questions or requests for clarification of technical issues and terms pertaining to this RFP must be submitted in writing via e-mail to <u>WILLIAMSONDD@SCSK12.ORG</u>, and received by SCBE no later than October 21, 2025 @ 10:00 AM/CST.

ISSUED BY: Douglas Williamson, Senior Buyer RFP 110325DW

We propose to furnish the item(s) and/or services outlined in the propos Proposals are submitted with a declaration that no Shelby County Board transaction.			
NAME OF FIRM	PHONE	FAX#	
ADDRESS	CITY	STATE	ZIP CODE
E-MAIL ADDRESS	AUTHORIZED I	REPRESENTATIVE NAM	ИE
CHECK HERE IF YOU ARE A SMALL BUSINESS ENTER CHECK HERE IF YOUR COMPANY QUALIFIES AS A L  PLEASE NOTE: Per the Memphis-Shelby County Schools I giving preference to businesses located within Shelby County limits of Shelby County for at least six (6) months prior to the CHECK HERE IF YOU ATTACHED A COPY OF A VALID	OCAL VENDOR  Local Preference Purchasing  7, Tennessee where local venue bid or proposal opening of	ndors must have a physical a late. A Post Office Box is n	address located within the

<sup>&</sup>quot;Shelby County Board of Education does not discriminate in its Programs or employment on the basis of race, color, religion, national origin, handicap/disability, sex or age."

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# **PART I: SCOPE OF WORK**

#### 1.0 BACKGROUND

Shelby County Board of Education (SCBE) is the legal name of the Memphis-Shelby County Schools (MSCS) district. MSCS is Tennessee's largest public school district and is among the 25 largest public-school districts in the United States. MSCS serves approximately 110,000 students in 207 schools. We employ more than 6,200 teachers and 6,000 support personnel to serve our unique student population while offering programming and services to fit the needs of all our students.

Memphis-Shelby County Schools has created a data-driven culture that serves as the backdrop for strategic decision-making and informed solution-based decisions. The information gleaned from data, research-based strategies, and performance outcomes provides our district with amazing opportunities to offer high-quality educational options to every student.

The MSCS mission is to prepare all students for success in learning, leadership, and life through three strategic initiatives. The initiatives are:

- 1. Strengthen Early Literacy (K-2) and Continuing Literacy (3-12)
- 2. Recruit, Retain, Immerse, and Entrench
- 3. Relevant, Rigorous, and Equitable Academics

#### 2.0 SCOPE OF SERVICES

SCBE requests proposals for **POTS Lines Replacement.** The specifications are contained in the Request for Proposal. Responses submitted must meet or exceed all requirements. Proposals that do not meet or exceed all requirements will be considered non-responsive. All exceptions must be noted.

# 3.0 NON-EXCLUSIVE

The intent of this contract is to provide SCBE with an expedited means of procuring supplies and/or services. This contract is for the convenience of SCBE and is considered to be a "Non-Exclusive" use contract. SCBE does not guarantee any usage. SCBE will not be held to purchase any particular Brand, in any groups, prices or discount ranges, but reserves the right to purchase any item/items listed in the price schedule.

# 4.0 NOTICE OF INTENT TO AWARD

A Notice of Intent to Award is written notification that a vendor has been selected for a contract award. This letter is not a guarantee of award. The Board of Education reserves the right to reject or accept the recommendation submitted. If the Board accepts and approves the recommendation, an executed agreement will be submitted to the successful supplier. If the Board rejects the recommendation, MSCS shall rescind the Notice of Intent to Award.

# PART II: GENERAL TERMS AND CONDITIONS

# 1.0 STATEMENT OF CONFIDENTIALITY

It is understood and agreed that all information pertinent to this solicitation may contain trade secrets, which are confidential and proprietary. The selected vendor agrees not to disclose or knowingly use any confidential or proprietary information of SCBE and/or third-party participant.

# 2.0 TERM OF AGREEMENT

The anticipated term of this contract is an initial one (1) year with the option to renew for two (2) additional one (1) year terms, for a maximum term of three (3) years.

- A. SCBE expects all vendors to provide year-over-year cost reduction recommendations.
- B. Price decreases are acceptable at any time, need not be verifiable, and are required should the vendor/producer/processor/manufacturer experience a decrease in costs associated with the execution of the contract.
- C. Price adjustments from the vendor/producer/processor/manufacturer for any/all items may be considered at renewal, if applicable noted in the RFP document. The request is subject to approval by the Contracting Officer. The request must be submitted in writing at least ninety (90) days prior to the renewal term and shall be accompanied by supporting documentation.
- D. Should the awarded vendor, at any time during the life of the contract, sell materials of similar quality to another customer, or advertise special discounts or sales, at a price below those quoted within the contract, the lowest discounted prices shall be offered to Memphis-Shelby County Schools.

# 3.0 PRE-PROPOSAL MEETING (N/A)

#### 4.0 QUESTIONS AND INQUIRIES

No interpretation of the meaning of the specifications or other documents will be made to any Supplier orally. Questions shall be submitted in writing to the Point of Contact (see Part II, § 5.0). To be given consideration, the questions must be received **NO LATER THAN October 21, 2025 @ 10:00 a.m. CST.** Questions that are deemed to be substantive in nature will be responded to in the form of an addendum and posted on SCBE website <a href="www.scsk12.org/procurement/bids">www.scsk12.org/procurement/bids</a> and Newspaper. Please do not submit questions in PDF format.

#### **RFP Schedule**

RFP Post October 14, 2025

Questions Due October 21, 2025 @ 10:00 am CST

Q&A Post on Website October 24, 2025, by End of Day

RFP Due Date/Time November 3, 2025 @ 11:00 am CST

# 5.0 POINT OF CONTACT

Douglas Williamson
Procurement Office
WILLIAMSONDD@SCSK12.ORG

# 6.0 CONTRACT FACILITATOR /SCBE SUPERVISION

The Vendor's performance will be under the technical direction of the Buyer/Requesting Department/Project Manager who will be responsible for ensuring vendor's compliance with the requirements of this contract to include managing the daily activities of the contract, providing technical guidance to the contract, and overall project scheduling and coordination. The vendor shall be accountable to the end users on all matters relating to the scope of services.

#### 7.0 CONTRACT TYPE

The contract resulting from this solicitation will be a price contract based on the scope of services.

#### 8.0 PAYMENT TERMS

The Vendor shall submit an invoice detailing the services provided and the actual costs incurred. Payment shall be in accordance with line-item price on the Purchase Order and made within 30 days after the date on the invoice.

SCBE reserves the right to reduce or withhold contract payment in the event the Vendor does not provide the Department with all required deliverables within the timeframe specified in the contract or in the event that the Vendor otherwise materially breaches the terms and conditions of the contract.

# 9.0 RFP REVISIONS

Should it become necessary to revise any part of this RFP, addenda will be posted on SCBE's Procurement Office website @ <a href="http://www.scsk12.org/procurement/bids.com/bttp://www.scsk12.org/pr

#### 10.0 SUBMISSION DEADLINE

In order to be eligible for consideration, proposals must be received at the Procurement Office no later than November 3, 2025 @ 11:00 AM CST. Vendors mailing proposals shall allow sufficient carrier delivery time to ensure timely receipt of their proposal to the Procurement Office. After the submission deadline, no matter what the reason, proposals will be returned unopened. Delivery to SCBE' mailroom, lobby, etc. shall not constitute delivery. The Procurement Office is located at 160 S Hollywood Street, Room 126, Memphis, TN 38112. Proposal responses delivered to any other location shall not constitute delivery to the Procurement Services Office.

#### 11.0 PROPOSAL OPENING

RFP Proposals are not opened publicly, but in the presence of at least two Purchasing Office employees. Once the proposals are opened, the Buyer will prepare a document that summarizes the proposals received. This document will be available for inspection no later than 20 days after opening and prior to Notice of Award letter is issued.

# 12.0 DURATION OF OFFER

A proposal submitted in response to this solicitation is binding upon the Vendor and is considered irrevocable for a minimum of **120 days** following the closing date for receipt of initial proposals or the closing date for receipt of a best and final offer, if applicable.

#### 13.0 INSURANCE

All Vendors shall complete and sign the attached Certificate of Insurance with their proposal per the attached insurance requirement form (See Appendix G).

# 14.0 LIQUIDATED DAMAGES

In the event the Awarded Respondent(s) fails to deliver the goods or services of the contract in accordance with the specifications, SCBE reserves the right to purchase the goods/services on the open market in sufficient quantities to assure the continued operation of SCBE. All additional expenses incurred by SCBE as a result of such purchases will be deducted from the moneys owed or moneys which may become due.

# 15.0 CRIMINAL BACKGROUND CHECK/PHOTO IDENTIFICATION BADGE

In accordance with TN Code Ann. 49-5-413, unless explicitly excluded by statute; and pursuant to Memphis-Shelby County Schools' requirements, Vendors (persons, corporations or other entities) whose employee(s), subvendor(s), or representative(s) will come in contact or close proximity to MSCS students during the course of business, must require their employee(s), subvendor(s), or representative(s) to supply a fingerprint sample and submit to a criminal history check through the Tennessee Bureau of Investigation (TBI), and they will issue them a greenlight letter. Once they receive the greenlight letter, an appointment should be made with Memphis-Shelby County Schools ID Department. A copy of the greenlight letter, along with \$30.00 (exact change or company check), will be required to obtain a MSCS Vendor ID Badge. A MSCS Vendor ID Badge is required before permitting the person to have contact with the children or entering school grounds.

The cost of fingerprinting, conducting the criminal records check, and obtaining a Memphis-Shelby County School's identification badge will be the sole responsibility of the Vendor for each of the Vendor's employee(s), subvendor(s), or representative(s). Vendors doing business with MSCS are required to renew their badges annually. The Memphis-Shelby County School's identification badge shall be worn at all times by each of the Vendor's employee(s), subvendor(s), or representative(s) at shirt pocket height while on Memphis-Shelby County Schools' property. For more information regarding of fingerprinting, conducting the criminal records check, and obtaining a Memphis-Shelby County School's identification badge, please contact 901-416-5318.

MSCS further reserves the right to audit the criminal history background records of any Vendor employee(s), subvendor(s) or representative(s) having contact with MSCS students. Audits may be conducted on a quarterly basis with 48 hours' prior notice. It is the Vendors responsibility to ensure records are current and made available upon request to MSCS. Failure to provide MSCS access to current criminal history checks upon request could lead to Vendor debarment.

# 16.0 COMPLIANCE WITH LAWS

Vendors shall comply with all federal, state, and local laws, statutes, ordinances, rules, and regulations applicable to the services to be rendered under this Contract. Vendors violation of any of these laws, statutes, ordinances, rules or regulations constitutes a breach of this Contract and entitles SCBE to terminate this Contract immediately upon delivery of written notice of termination to Vendor.

#### 17.0 LEGAL COMPLIANCE

- A. Vendor shall comply in all respect with Federal, State and Local Regulations, including laws regarding eligibility to work in the United States. The provisions of this Contract shall be governed by the laws of Tennessee. Any disputes, legal cases or other controversies shall be pursued in Tennessee Courts consistent with and subject to Tennessee State Law. Additionally, if applicable, all materials, supplies, equipment, or services supplied, as a result of this Contract shall comply with the applicable U.S. and Tennessee Occupational Safety and Health Act Standards.
- B. Specifically, vendor shall comply with all applicable laws and regulations relating to the employment of aliens, such failure, shall constitute a material breach of contract. It is a mandatory requirement of this contract that employees of vendor and vendor's subcontractors are screened through the Federal Government's E-Verify system, found at www.dhs.gov/E-Verify. This is a "no fee" service.

# 17.1 EPA COMPLIANCE

Materials, supplies, equipment, or services shall comply in all respects with the Federal Noise Control Act of 1972, where applicable.

# 18.0 **BONDING (N/A)**

# 19.0 TERMS AND CONDITIONS

Any contract entered into in connection with this solicitation shall be subject to these General Terms and Conditions except as otherwise modified herein.

It shall be the Vendor's sole responsibility to insure they are compliant with all applicable federal, state, and city laws, rules, ordinances, statutes, etc., that may impact this contract. SCBE shall bear no responsibility for monitoring the Vendor's compliance with said legal requirements. If the Vendor fails to maintain legal compliance, SCBE may find said Vendor in default.

In the event of conflict between the General Terms and Conditions and any part or portion of the Special Conditions (Appendix A), these General Conditions shall take precedence.

In the event of conflict between this solicitation any of the General Terms and Conditions proposed by any Vendor or incorporated in any acknowledgement of contract awarded to the successful Vendor, then, and in such event, the terms and conditions stated herein shall take precedence unless modified in writing by the Procurement Director.

# PART III: PROPOSAL FORMAT

# 1.0 GENERAL FORMAT

A. Vendors shall submit the following: Each submission should include as indicated below.

The proposal must include One (1) original (labeled), four (4) copies, and 1 (one) USB in a sealed envelope clearly labeled as indicated in B below. An electronic version of the proposal shall also be submitted with the original. The electronic media must be a USB and shall bear a label on the outside containing the RFP number and name, as well as the name of the Vendor.

- B. The outside of each package shall, in addition, be labeled with the following:
  - 1. The Vendor's name and business address.
  - 2. The due date/time for receipt of proposals.
  - 3. The Title of the RFP and RFP number

#### 2.0 PROPOSAL FORMAT

The proposal must include a table of contents and all pages in the proposal must be numbered, consecutively from beginning to end and separated by tabs as described below:

#### TAB A. TRANSMITTAL LETTER

The proposal is to be accompanied by a brief transmittal letter prepared on the Vendor's letterhead and signed by an individual who is authorized to commit to the services and requirements in the RFP and proposal. This transmittal letter shall include:

- 1. The name, title, address, telephone number, and electronic mail address of the person authorized to bind the Vendor to the contract, who will receive all official notices concerning this RFP.
- 2. The Vendor's Federal Tax Identification Number or Social Security Number.
- A brief statement illustrating that the Vendor understands the work to be done, the commitment to perform the work within the time period, and a statement of why the firm believes it is best qualified to perform the engagement.
- 4. A statement that the proposal is a firm and irrevocable offer for a period of one-hundred twenty (120) days.
- 5. Acknowledgement of all Addenda to this RFP

#### TAB B. TABLE OF CONTENTS

# TAB C. EXPERIENCE AND CAPABILITIES

Vendor shall provide information on past and current experience with rendering services similar in size and scope to those in this RFP. This description shall include:

- Summary of the services offered including the number of years the Vendor provided these services; the number of clients and geographic locations the Vendor currently serves, etc. and has served; and if a past customer, why the Vendor is no longer providing services;
- 2. Organizational chart of the Vendor showing the major components of the unit(s) that will be performing the requirements of this contract; where the management of this contract will fall within the organization; and what resources will be available to support this contract in primary, secondary and back-up roles
- 3. The names of all key personnel who will perform work under this contract. Include each individual's resume. Include work history, educational background and indicate the proposed role/function of each individual.
- 4. At least **three (3)** recent reference testimonials from customers who are capable of documenting the following: a) the Vendor's ability to manage similar contracts, b) the quality and breadth of services provided by the Vendor under similar contracts (See Appendix C). If Memphis-Shelby County Schools is a client or has been a client of the Respondent for the services outlined in the RFP, MSCS reserves the right to be a reference, if not listed.

#### TAB D. FISCAL INTEGRITY/FINANCIAL STATEMENTS

- 1. The Vendor shall include in its proposal, completed audited financial statements including the auditor's notes, for its **last three (3) years**. If the Vendor has not had its financial statements audited by an independent accounting firm, the Vendor must submit such un-audited financial statements as it has. Some acceptable methods include but are not limited to one or more of the following:
  - a. Recently audited (or best available) financial statements
  - b. Dunn and Bradstreet Rating
  - c. Standard and Poor's Rating
  - d. Lines of credit
  - e. Evidence of a successful financial track record
  - f. Evidence of adequate working capital
- Vendor shall identify any claims during the past five (5) years and provide information on any pending litigation, lawsuits etc. The failure to provide accurate information may be determined to be a material breach of any future agreement or contract with SCBE.

#### TAB E. TECHNICAL RESPONSE TO RFP SCOPE OF SERVICES

The Vendor shall address each major requirement of Part V (Scope of Services) (separated by tabs if substantial)

# TAB F. FORMS

- 1. Bid Bond (**If Applicable**)
- 2. Special Terms & Conditions for RFP'S (Appendix A)
- 3. Addenda Acknowledgement Form (Appendix B)
- 4. References (Appendix C)
- 5. Completed Non-Collusion Certificate (Notarized) (Appendix D)
- 6. Completed Debarment Affidavit (Notarized) (Appendix E)
- 7. Completed Anti-Bribery Affidavit (Notarized) (Appendix F)
- 8. Certificate of Insurance Coverage (Appendix G)
- 9. 2011 Local Preference Purchasing (Appendix H)
- 10. Compensation/Pricing Schedule (Appendix I).
- 11. Complete State of Tennessee Non-Boycott of Israel Certification (Appendix J)
- 12. Complete State of Tennessee Iran Divestment Act Certification (Appendix K)
- 13. Complete Certification Regarding Lobbying (Appendix L)

# TAB G. Pricing Schedule (Compensation Schedule)

# TAB H. ELECTRONIC MEDIA (INCLUDE WITH SUBMISSION)

Failure to provide any of the requested information or documents in this solicitation may render the proposal non-responsive.

#### PART IV: EVALUATION AND SELECTION PROCEDURE

# 1.0 EVALUATION COMMITTEE

Evaluation of the proposals will be performed by a committee established for that purpose and will be based on the criteria set forth below. The contract resulting from this RFP will be awarded to the Vendor whose proposal is the most advantageous to SCBE, considering technical factors and other factors set forth herein.

# 2.0 EVALUATION PROCESS

- A. The committee will evaluate each proposal using the evaluation criteria set forth below. As part of this evaluation, the Committee may hold discussions with all qualified Vendors. Discussions may be conducted via teleconference or may take the form of questions to be answered by the Vendors and conducted by mail, E-mail, or facsimile transmission at the discretion of SCBE. During the evaluation process, the committee may request technical assistance from any source.
- C. The Evaluation Committee may reject in whole or in part any and all proposals, waive minor irregularities, and conduct discussions with all responsible Vendors in any manner deemed necessary to serve the best interests of SCBE.
- D. If applicable, SCBE Policy 2011 Local Preference Purchasing will be applied accordingly. Please see Appendix H for policy details.
- E. Vendors may be asked to make an oral presentation to the Evaluation Committee. The purpose of the oral presentation is to provide an opportunity for the Vendor to clarify its proposal submission and substantiate proposal representation. If an oral presentation is requested, the oral presentation is a part of the evaluation.
- F. If it is determined to be in the best interest of SCBE, SCBE may invite Vendors to make final revisions to their technical and/or financial proposals through submission of a Best and Final Offer.
- G. The Committee will recommend the vendor whose overall proposal provides the most advantageous offer to SCBE considering all RFP requirements, based on evaluation factors set forth in this RFP.

#### 3.0 EVALUATION CRITERIA

The Evaluation committee will evaluate proposals using the following criteria. The committee shall determine which proposals have the basic requirements of the RFP and shall have the authority to determine whether any deviation from the requirements of the RFP is substantial in nature. The committee may reject in whole or in part any and all proposals and waive minor irregularities.

- A. Approach to satisfying requirements
- B. Vendor's experience and capabilities/references
- C. Fiscal Integrity/Financial Stability

Evaluation Criteria	Major
	Weights
Qualifications / Experience	15%
Technical Specifications	40%
Services	20%
Financial Stability (Finance Only)	5%
Cost (Procurement Only)	20%
Total	100%

# PART V: SCOPE OF SERVICES (DETAILS)

# **Scope of Services**

# **SCOPE OF SERVICES:**

SCBE hereby solicits submissions of written proposals, on a competitive basis, from qualified responders to provide for SCBE the services described herein, all in accordance with the terms and conditions detailed herein. In particular, the services sought by SCBE will require the Respondent to provide:

# 1. Scope of Work

The selected vendor must deliver a complete, turnkey solution that encompasses planning, design, deployment, training, and ongoing support. A critical first step will be conducting detailed site assessments across all 180 locations to identify POTSS line dependencies and determine optimal placement for LTE/5G Fixed Wireless Terminals (FWTs).

The vendor must then produce a comprehensive design that guarantees reliability, eliminates interference risks, and provides redundant connectivity for every essential device. This includes installing FWTs, deploying external antennas and protective enclosures where needed, and ensuring every endpoint is configured, tested, and integrated without service disruption.

The district requires cutover strategies that include fallback procedures, validation testing, and transition schedules. Beyond deployment, vendors will provide centralized system management, full documentation, and hands-on training for district staff. The vendor's responsibilities extend through the life of the agreement, including proactive monitoring, 24/7 technical support, firmware updates, and issue resolution with guaranteed service levels.

Installation will include the provisioning of Fixed Wireless Terminals (FWTs) at each site, accompanied by external antennas and weather-rated enclosures where required. All devices must be fully configured, tested, and integrated to support existing safety and operational endpoints. Migration must occur without disruption to essential services, with each cutover carefully planned, validated, and documented. The vendor must provide the district with detailed transition schedules, predeployment testing procedures, and fallback measures to guarantee continuity.

The vendor will further provide a centralized management system, comprehensive training for district staff, and detailed documentation.

Following deployment, the vendor will maintain responsibility for system health monitoring, firmware and software updates, and ongoing technical support for the life of the contract. This includes proactive issue resolution, 24/7 availability for emergencies, and guaranteed adherence to service levels.

# 2. Technology Requirements

The solution must be technically sound, resilient, and capable of sustaining uninterrupted operations for the life of the agreement. Vendors must provide a detailed response addressing the following key requirements:

**Service Continuity:** Critical devices such as fire alarms and elevator phones cannot experience downtime. Vendors must provide phased migration plans, endpoint validation, and documented fallback measures.

**Performance Standards:** The system must provide 100 Mbps download and 20 Mbps upload speeds with latency not exceeding 50 ms. Unlimited, unthrottled data is required, with a contractual uptime SLA of 99.99%.

**Reliability and Redundancy:** Every terminal must support dual-SIM or eSIM multi-carrier failover. Redundant backhaul, failover pathways, and integrated battery backup (minimum of 8 hours) are required. Vendors must include tools for battery monitoring and lifecycle management.

**Device Compatibility:** The system must support all analog devices currently in use, including fire alarms, intrusion alarms, elevator phones, fax machines, and modems. Compatibility must be validated at cutover, with documentation of technical tolerances and limitations.

**Security and Compliance:** End-to-end encryption, secure authentication, and role-based access are mandatory. The solution must comply with HIPAA, FERPA, ADA, NFPA, and FCC regulations, with evidence of prior audits or certifications preferred.

**Monitoring and Management:** A centralized, web-based management console is required, with real-time monitoring, alerting, role-based access, and API integration options for district IT systems.

**Support and SLAs:** Vendors must provide 24/7 support with strict SLAs: one-hour response for critical outages, four-hour response for standard issues, and defined resolution times. These commitments must remain valid for the life of the agreement.

**Training and Documentation:** Training must be delivered both onsite and virtually, with comprehensive guides, cutover reports, and update policies for firmware/software.

**Scalability and Future-Proofing:** The system must expand easily to new sites and support future LTE/5G standards, including eSIM and 5G Advanced. All hardware must allow remote upgrades and remain supported for the contract's duration.

The technology platform is the foundation of this project and must be designed for resilience, compliance, and future-readiness. The solution must sustain uninterrupted operations in a K–12 environment for the life of the agreement. Vendors must address the following requirements in detail:

**Service Continuity:** The migration must ensure uninterrupted service for all devices. Life-safety endpoints, including fire alarms and elevator phones, cannot experience downtime. Vendors must provide a phased migration plan with clear milestones, validation testing for every endpoint, and documented fallback procedures for cutovers.

Performance Standards: Each endpoint must deliver a minimum guaranteed speed of 100 Mbps download and 20 Mbps upload, with latency not exceeding 50 milliseconds. All services must be provided with unlimited data and must not be subject to throttling or caps. Vendors must commit contractually to a minimum uptime SLA of 99.99%.

Reliability and Redundancy: Every terminal must include multi-carrier failover through dual-SIM or eSIM capability. The overall design must include redundant backhaul and failover pathways to ensure that a single point of failure does not result in service interruption. Power resilience is required at every site. Each device must include an integrated backup battery capable of supporting a minimum of eight hours of continuous operation. Vendors must provide monitoring tools for battery health, recommended replacement cycles, and lifecycle documentation.

**Device Compatibility:** The solution must support all existing analog devices including fire alarms, intrusion alarms, elevator phones, fax machines, credit card terminals, modems, intercoms, paging systems, and call boxes. Vendors must document system limits including REN values, maximum cable lengths, voltage and impedance tolerances, and any conversion equipment required. Full compatibility must be validated at cutover.

**Security and Compliance:** The system must provide end-to-end encryption for voice, signaling, and data. Remote access must be controlled through secure authentication methods including role-based access and multi-factor authentication. Vendors must demonstrate compliance with HIPAA, FERPA, ADA, NFPA, and applicable FCC requirements. Documentation of previous audits, certifications, or third-party validations should be included in the proposal.

Monitoring and Management: Vendors must provide a centralized, web-based management console that allows district administrators to monitor device health, system performance, and service status in real time. The system must support automated alerts, configurable thresholds, and historical reporting. Role-based access control is required, and API integration with existing district IT systems is preferred.

**Support and SLAs**: Vendors must commit to maintaining SLAs for the life of the agreement. This includes guaranteed uptime of 99.99%, one-hour response for critical outages, four-hour response for standard issues, resolution within 24 hours for critical issues, and resolution within three business days for standard issues. Support must be available 24/7 with a defined escalation process.

**Training and Documentation:** Training must be provided for district administrators and staff both on-site and virtually. Vendors must supply configuration manuals, troubleshooting guides, user-friendly documentation, and cutover reports. Proposals must describe the vendor's update policy for firmware and software, including testing, backward compatibility, and rollback procedures.

**Scalability and Futureproofing:** The District must have the ability to add and remove lines as locations are opened and closed at any time during the duration of the contract. The system must allow the district to easily expand services to additional sites or endpoints with minimal manual intervention. All deployed hardware must support remote firmware upgrades and remain under vendor support for the life of the agreement. Vendors must provide a roadmap showing ongoing support for LTE/5G standards including eSIM and 5G Advanced.

# 3. Proposal Submission

Vendors must submit a complete proposal package by the stated deadline. Proposals must include a cover letter, a thorough technical response to Section 4, a detailed cost breakdown, vendor qualifications, at least three reference testimonials (Provide detailed reference testimonials from vendors listed on Appendix C), proof of insurance, and signed certifications. Proposals must remain valid for 120 days to allow for evaluation and award processes.

Late or incomplete submissions will not be considered. Vendors are expected to carefully review this RFP, provide clear documentation of compliance, and propose solutions that demonstrate both technical soundness and long-term supportability.

All proposals must be submitted no later than [insert date and time]. Late submissions will not be considered. Proposals must include a cover letter, a complete technical response addressing each element of Section 2, a detailed cost proposal, vendor qualifications, at least three references for similar projects, proof of insurance, and signed certifications. All submissions must remain valid for 120 days.

# 4. Terms and Conditions

This RFP, along with any addenda and the accepted vendor proposal, will serve as the foundation of the final contract. Memphis Shelby Schools reserves the right to reject any proposal, waive minor informalities, and award based on best value rather than lowest cost alone.

All prices must remain firm for the duration of the agreement. Vendors must comply with all applicable laws, regulations, and district policies, ensuring their solution remains fully functional, supported, and reliable for the life of the agreement.

This RFP, together with all addenda and the vendor's accepted proposal, will form the basis of the binding contract. The district reserves the right to reject any or all proposals, waive minor informalities, and accept the proposal deemed to represent the best value. Prices must remain firm for the contract duration. Vendors must comply with all applicable laws, regulations, and district policies.

# **ADMINISTRATIVE OFFICES AND SCHOOL LOCATIONS**

Facility Name	Street Address	City	Zip Code
Craigmont High School	3333 COVINGTON PIKE	Memphis	38128
Georgian Hills Jr High School	3925 DENVER ST	Memphis	38127
Ridgeway Middle School	6333 Quince Rd	Memphis	38119
Avery Building - Shelby BOE/LEA	2597 Avery Ave	Memphis	38112
Central Nutrition Center	3176 Jackson Ave	Memphis	38122
Ford Road Elementary	3336 FORD RD	Memphis	38109
Hickory Ridge Elementary	3890 Hickory Hill Rd	Memphis	38115
Messick Career and Technology Center (Adult)	703 S Greer St	Memphis	38111
New Cornerstone Prep School - Knight Road	3237 Knight Rd	Memphis	38118
Brewster Elementary Dr William Herbert	2605 Sam Cooper Blvd	Memphis	38112
Cherokee Elementary	3061 KIMBALL AVE	Memphis	38114
Hollis F Price Middle College	807 Walker Ave	Memphis	38126
Richland Elementary	5440 RICH RD	Memphis	38120
Riverview Middle School	241 MAJUBA AVE	Memphis	38109
Treadwell Elementary	3538 GIVEN AVE	Memphis	38122
Wooddale High School	5151 Scottsdale Ave	Memphis	38118
Balmoral Elementary	5905 GROSVENOR AVE	Memphis	38119
Bethel Grove Elementary	2459 ARLINGTON AVE	Memphis	38114
Dexter Elementary School	7105 Dexter Rd	Cordova	38016
Downtown Elementary	10 N 4th St	Memphis	38103
Hamilton Middle School	1478 WILSON ST	Memphis	38106
Newberry Elementary	5540 NEWBERRY AVE	Memphis	38115
Treadwell Middle/High School	920 N Highland St	Memphis	38122
Airways Middle School	2601 KETCHUM RD	Memphis	38114
Fox Meadows Elementary	2960 EMERALD ST	Memphis	38115
Hickory Ridge Middle School	3920 Ridgeway Rd	Memphis	38115
Oakhaven Middle/High School	3125 Ladbrook Rd	Memphis	38118
Dunbar Elementary	2606 SELECT AVE	Memphis	38114
Hamilton High School	1363 E PERSON AVE	Memphis	38106
Lucy Elementary	6269 Amherst Rd	Millington	38053
Norris Road Elementary	1490 Norris Road	Memphis	38106
Oakshire Elementary	1765 E HOLMES RD	Memphis	38116
Raleigh-Bartlett Meadows	5195 Twin Woods Ave	Memphis	38134
Riverwood Elementary	1330 Stern Lane	Cordova	38016
Southwind Elementary	8155 MEADOW VALE DR	Memphis	38125
Springdale Elementary	880 N HOLLYWOOD ST	Memphis	38108
A Maceo Walker Middle School	1900 E Raines Rd	Memphis	38116
Barrets Elementary School	10280 Godwin Rd	Arlington	38002
Bolton High School	7323 Brunswick Rd	Arlington	38002

Highland Oaks Elementary	5252 Annandale Dr	Memphis	38125
Jackson Elementary	3925 WALES AVE	Memphis	38108
Jeter Elementary	7662 Benjestown Rd	Millington	38053
Macon-Hall Elementary	9800 Macon Rd	Cordova	38016
Overton High School	1770 LANIER LN	Memphis	38117
Ridgeway High School	2009 RIDGEWAY RD	Memphis	38119
Winchester Elementary	3587 BOEINGSHIRE DR	Memphis	38116
Booker T Washington High School	715 S LAUDERDALE ST	Memphis	38126
Gardenview Elementary	4075 HARTZ DR	Memphis	38116
Highland Oaks Middle School	5600 Meadowbriar Trail	Memphis	38125
Melrose High School	2870 DEADRICK AVE	Memphis	38114
Memphis Bond Building	2930 Airways Blvd	Memphis	38116
Oakhaven Elementary	3795 BISHOPS BRIDGE RD	Memphis	38118
Sea Isle Elementary	5250 SEA ISLE RD	Memphis	38117
Sheffield Middle/High School	4315 Sheffield Ave	Memphis	38118
Winridge Elementary	3500 Ridgeway Rd	Memphis	38115
Cordova Middle School	900 N SANGA RD	Cordova	38018
A B Hill Elementary	345 E Olive Ave	Memphis	38106
Belle Forest Community School	3135 RIDGEWAY RD	MEMPHIS	38115
Craigmont Middle School	3455 Covington Pk	Memphis	38128
Evans Elementary	4949 COTTONWOOD RD	Memphis	38118
Facilities Maintenance Warehouse	1364 Farmville Rd	Memphis	38122
Frayser Achievement Elementary	1602 DELLWOOD AVE	Memphis	38127
Georgian Hills Achievement Elementary	3930 LEWEIR ST	Memphis	38127
Gordon Achievement Academy	815 Breedlove St.	Memphis	38107
Kingsbury Career Technology Center	1328 N Graham St	Memphis	38122
Mt Pisgah Middle School	1444 Pisgah Rd	Cordova	38016
North Area Office	3772 Jackson Ave	Memphis	38108
NW Prep Academy	1266 POPLAR AVE	Memphis	38104
Parkway Village Elementary School	3000 Claudette Road	Memphis	38118
Sharpe Elementary	3431 SHARPE AVE	Memphis	38111
Sheffield Career and Technology Center	4350 Chuck Ave	Memphis	38118
Sherwood Middle School	3480 RHODES AVE	Memphis	38111
Shrine School	4259 FOREST VIEW DR	Memphis	38118
Southwind High School	7900 E Shelby Dr	Memphis	38141
Wells Station Elementary	1610 WELLS STATION RD	Memphis	38108
Westhaven Elementary	4585 HODGE RD	Memphis	38109
Willow Oaks Elementary	4417 WILLOW RD	Memphis	38117
Lucie Campbell Elementary	3232 Birchfield Dr	Memphis	38127
Alcy Elementary	1750 E ALCY RD	Memphis	38114
Colonial Middle School	1370 Colonial Rd	Memphis	38133
Crump Elementary	4405 CRUMP RD	Memphis	38141
Hanley Elementary/Middle School	680 HANLEY ST	Memphis	38114

Kingsbury High School	1270 N Graham St	Memphis	38122
Lowrance Elementary School	7740 Lowrance Rd	Memphis	38125
Maxine Smith STEAM Academy	750 E PARKWAY S	Memphis	38104
Oak Forest Elementary	7447 NONCONNAH VIEW CV	Memphis	38119
Peabody Elementary	2086 YOUNG AVE	Memphis	38104
Shelby Oaks Elementary	6053 Summer Ave	Memphis	38134
Sherwood Elementary	1156 ROBIN HOOD LN	Memphis	38111
Snowden School	1870 N Parkway	Memphis	38112
South Park Elementary	1736 GETWELL RD	Memphis	38111
White Station Middle School	5465 MASON RD	Memphis	38120
Whitehaven High School	4851 ELVIS PRESLEY BLVD	Memphis	38116
Berclair Elementary	810 N PERKINS RD	Memphis	38122
Caldwell-Guthrie Elementary School	951 Chelsea Ave	Memphis	38107
Chimneyrock Elementary	8601 Chimney Rock Blvd	Cordova	38016
Cordova Elementary	750 N Sanga Rd	Cordova	38018
Egypt Elementary	4160 KAREN CV	Memphis	38128
Getwell Elementary	2795 Getwell Rd	Memphis	38118
Holmes Road Elementary	1083 E Holmes Rd	Memphis	38116
Idlewild Elementary	1950 LINDEN AVE	Memphis	38104
NE Prep Academy	968 N MENDENHALL RD	Memphis	38122
Northaven Elementary School	5157 N Circle Rd	Memphis	38127
Operations Center	2800 Grays Creek Rd	Arlington	38002
Raleigh-Egypt Middle School	4215 Alice Ann Dr	Memphis	38128
Robert R. Church Elementary	4100 Millbranch Rd	Memphis	38116
Ross Elementary	4890 ROSS RD	Memphis	38141
Teaching and Learning Academy/Telecom Ctr	2485 Union Ave	Memphis	38112
Trezevant Middle/High School	3350 N TREZEVANT ST	Memphis	38127
Vollentine Elementary	1682 VOLLINTINE AVE	Memphis	38107
White Station Elementary	4840 Chickasaw Rd	Memphis	38117
Whitehaven Elementary	4783 ELVIS PRESLEY BLVD	Memphis	38116
Whitney Achievement Elementary	1219 WHITNEY AVE	Memphis	38127
American Way Middle School	3805 American Way	Memphis	38118
Bellevue Jr High School	575 S BELLEVUE BLVD	Memphis	38104
Bruce Elementary	581 S Bellevue Rd	Memphis	38104
Carver High School	1591 PENNSYLVANIA ST	Memphis	38109
Delano Elementary	1716 DELANO AVE	Memphis	38127
Germanshire Elementary	3965 S GERMANTOWN RD	Memphis	38125
Germantown Elementary	2730 Cross Country Dr	Germantown	38138
Getwell Bus Lot	1681 Getwell Rd	Memphis	38111
Kingsbury Elementary	4055 BAYLISS AVE	Memphis	38108
Levi Elementary	135 W Levi Rd.	Memphis	38109
Raleigh-Egypt High School	3970 Voltaire Ave	Memphis	38128

Sheffield Elementary	4290 CHUCK AVE	Memphis	38118
White Station High School	514 S PERKINS RD	Memphis	38117
Kate Bond Elementary	2727 Kate Bond Rd	Bartlett	38133
Appling Bus Lot	2325 Appling City Cove	Memphis	38108
Bayer Building	3022 Jackson Ave	Memphis	38112
Central High School	306 S BELLEVUE BLVD	Memphis	38104
Cordova High School	1800 Berryhill Rd	Cordova	38016
Cromwell Elementary	4989 CROMWELL AVE	Memphis	38118
East Middle/High School	3206 Poplar Ave	Memphis	38111
Geeter Middle School	4649 Horn Lake Rd	Memphis	38109
Germantown High School	7653 Poplar Pike Old	Germantown	38138
Grahamwood Elementary	3950 SUMMER AVE	Memphis	38122
Havenview Middle School	1481 HESTER RD	Memphis	38116
That of What was a control	4295 MOUNTAIN TERRACE	prii.e	00110
Hawkins Mill Elementary	ST	Memphis	38127
Ida B Wells Academy	995 S LAUDERDALE ST	Memphis	38126
Kate Bond Middle School	2737 Kate Bond Road	Memphis	38133
Manassas High School	1111 N. Manassas St.	Memphis	38107
Scenic Hills Elementary	3450 SCENIC HWY	Memphis	38128
Trezevant Career and Technology Center	3224 Range Line Rd	Memphis	38127
Westside Elementary School	3347 DAWN DR	Memphis	38127
Westwood High School	4480 Westmont Rd	Memphis	38109
Woodstock Middle School	5885 Woodstock Cuba Rd	Millington	38053
Alton Elementary	2020 ALTON AVE	Memphis	38106
Avon Lenox	310 Avon Rd	Memphis	38117
Brooks Bus Lot	1947 East Brooks Road	Memphis	38108
Cummings Elementary	1037 CUMMINGS ST	Memphis	38106
Double Tree Elementary	4560 DOUBLE TREE RD	Memphis	38109
Douglass High School	3240 Mount Olive Rd	Memphis	38108
Germantown Middle School	7925 Cd Smith Rd	Germantown	38138
Keystone Elementary	4301 OLD ALLEN RD	Memphis	38128
Kirby High School	4080 KIRBY PKWY	Memphis	38115
LaRose Elementary	851 S WELLINGTON ST	Memphis	38126
New Hope Academy Youth Justice Center	3420 Old Getwell Road	Memphis	38118
Rozelle Elementary	993 ROLAND ST	Memphis	38114
Brownsville Rd Elementary	5292 BANBURY AVE	Memphis	38135
Chickasaw Jr High School	4060 WESTMONT RD	Memphis	38109
Douglass Elementary	1650 ASH ST	Memphis	38108
Fairley High School	4950 FAIRLEY RD	Memphis	38109
Grandview Heights Middle	2342 CLIFTON AVE	Memphis	38127
John P Freeman	5250 TULANE RD	Memphis	38109
	5360 SHADY GROVE RD	Memphis	
Shady Grove Elementary	3300 SHADT GROVE RD	iviempnis	38120

Shelby County Jail East	6201 Haley Road	Memphis	38103
Booker T. Washington - Community Center	715 S LAUDERDALE ST	Memphis	38126
Colonial Visual/Hearing Center	4774 Sea Isle Road	Memphis	38117
Driver Education	2687 Avery Ave	Memphis	38112
East Career Technology Center	3206 Poplar Ave	Memphis	38111
Gragg Training Center	3772 Jackson Ave	Memphos	38108
Hamilton Elementary	1378 ETHLYN AVE	Memphis	38106
Kingsbury Middle School	1276 North Graham	Memphis	38122
Mitchell High School	658 W Mitchell Rd	Memphis	38109
River City High School of Leadership and Service	230 Henry Ave	Memphis	38107
Safe Schools/Alternative Programs	220 N Montgomery St	Memphis	38104
Shelby Special Education	5650 Woodlawn St	Bartlett	38134
Southwest Career and Technology Center	3746 Horn Lake Rd	Memphis	38109
Warehousing/ Library Servers Warehouse/Farmville Bus			
Lot	13844 Farmville Rd	Memphis	38122

<sup>\*</sup>MSCS reserves the right to add or delete locations.

# **PART VI: APPENDICES**

# APPENDIX A - SPECIAL TERMS AND CONDITIONS FOR RFP'S

These Terms and Conditions shall apply unless otherwise noted in General Terms and Conditions attached to individual bid request. It shall be the Vendor's sole responsibility to insure they are compliant with all applicable federal, state, and city laws, rules, ordinances, statutes, etc., that may impact this contract. SCBE shall bear no responsibility for monitoring the Vendor's compliance with said legal requirements. If the Vendor fails to maintain legal compliance, SCBE may find said Vendor in default.

# 1. REQUEST FOR PROPOSALS (RFP)

- a. DIRECTIONS: SCBE invites all interested and qualified vendors to submit proposals to this RFP in accordance with directions specified in the attached General Terms and Conditions and these Special Terms and Conditions.
- b. DEFINITIONS: For the purpose and clarity of this document only, "SCBE" will mean The Memphis-Shelby County Schools. Also, for the purpose and clarity of this document, "Vendor" will mean any reliable and interested broker, vendor, supplier, vendor, and/or manufacturer that want to respond to this RFP.

#### 2. GENERAL REQUIREMENTS

- a. AUTHORIZED DEALERS: Only authorized dealers may submit a proposal on requested equipment. At the discretion of SCBE, a certificate, executed by the manufacturer, may be requested stating that the Vendor is an authorized agent of the manufacturer and is duly authorized to service and maintain the equipment.
- b. INSPECTIONS: SCBE reserves the right to have inspectors on the premises of the manufacturer during the process of manufacture of any products being furnished under this RFP for as long as may be considered necessary by SCBE. All expenses of the inspectors shall be borne by SCBE. The presence of the inspectors at the site of manufacture of the products shall not relieve the Awarded Vendor of responsibility for faulty workmanship of materials that may be discovered at any time after delivery and prior to final acceptance in accordance with the specifications. In case of factory inspection of items being manufactured for SCBE, every facility shall be afforded inspectors by the manufacturers for the pursuance of their work.
- c. TYPES OF PURCHASES: These specifications are intended to cover the various types of purchases of equipment, materials, supplies, or services as shown to any or to each of the various public and charter schools, offices, or to any designated warehouse or warehouses in Shelby County.
- d. SINGLE PRICE: Unless otherwise specified in the General Terms and Conditions attached to this RFP, the Vendor will not be allowed to offer more than one price on each item even though the vendor may feel that it has two or more types or styles that will meet specifications. Vendor must determine which to offer. If said Vendor should submit more than one price on any item, all prices for that item will be rejected.
- e. AGGREGATE BIDS: Where provision is made on the proposal form for bidding items on an individual, group or aggregate basis, the award will be made on whichever basis is in the best interest of SCBE. When an aggregate bid is requested, the unit prices for each item shall be identified in the response. The unit prices in an aggregate bid should be

consistent with the total quoted price for an aggregate bid. No bid or a combination of items will be permitted except as noted in the General Terms and Conditions.

- f. MINIMUM REQUIREMENTS: Whenever mention is made of any article, material, or workmanship to be in accordance with laws, ordinances, building codes, underwriter's code, A.S.M.E. regulations, or similar expressions, the requirements of these laws, ordinances, etc., shall be construed as to the minimum requirements of these specifications. In case of any apparent conflict between the specifications and such laws, ordinances, etc., the Awarded Vendor shall call said conflict to the attention of SCBE Director of Purchasing & Supply Services for a decision before proceeding with any work.
- g. USE OF BRAND NAMES: Brand names and model numbers are offered as a reference for Vendors as to the style, size, weight, and other characteristics of the item(s) in the specifications. The use of such brand names should not be interpreted to be the exclusive brand desired unless so stated. The determination of the acceptability and/or the criteria for acceptability of an alternate is solely the responsibility of SCBE.
- h. PRODUCT OFFERED BY THE VENDOR: The product offered by the Vendor shall be new, not used, and the latest version of the product. Should a product be discontinued and/or upgraded during the course of the contract, the Vendor shall offer to SCBE a new alternate product that meets and/or exceeds the established specifications, under the same terms, conditions, and prices as the originally offered item.
- i. COMPLIANCE WITH SPECIFICATIONS: The Vendor shall abide by and comply with the true intent of the specifications and not take advantage of any unintentional error or omission but shall fully complete every part as the true intent and meaning of the drawings and specifications, as decided by the Procurement Director. Where the requirements of the specifications call for higher grade and are not in conflict with the laws, ordinances, etc., the specifications shall govern. Where the requirements of the laws, ordinances, etc., are mandatory, they shall govern. The successful Vendor, after award and before manufacture and/or shipment, may be required to submit working drawings or detailed descriptive data identified as acceptable to SCBE, which would provide sufficient data to enable SCBE to judge the Vendor's compliance with the specifications.
- j. DEVIATIONS TO SPECIFICATIONS: Any deviation from the specifications must be noted in detail by the Vendor, in writing, as an attachment to the response. The absence of a written list of specification deviations attached to the response will hold the Vendor strictly accountable to SCBE to the specification as written. Any deviation by the Awarded Vendor from the specifications, without prior documented approval, will be grounds for rejection of the goods and/or equipment when delivered.
- k. Piggyback Clause: Shelby County Board of Education reserves the right to extend the terms, conditions, and prices of this contract to other Institutions (such as State, Local and/or Public Agencies) who express an interest in participating in any contract that results from this RFP. Each of the piggyback institutions will issue their own purchasing documents for purchasing of the goods. Proposer agrees that the Shelby County Board of Education shall bear no responsibility or liability for any agreements between Proposer and the other Institution(s) who desire to exercise this option.

Each participating jurisdiction or agency shall enter into its own contract with the Awarded Respondent(s) and this contract shall be binding only upon the principals

signing such an agreement. Invoices shall be submitted in duplicate "directly" to the ordering jurisdiction for each unit purchased. Disputes over the execution of any contract shall be the responsibility of the participating jurisdiction or agency that entered into that contract. Disputes must be resolved solely between the participating agency and the Awarded Respondent. SCBE does not assume any responsibility other than to obtain pricing for the specifications provided.

# 3. CONFLICT OF INTEREST

- In accordance with policy 1013 Superintendent Code of Ethics SCBE has promulgated Ethics Policies, which cover conflict of interest, financial disclosure and lobbying. All respondents are expected to comply with any and all SCBE Ethics Policies that may apply to them individually or as a business entity.
- All respondents should review carefully the conflict-of-interest policies. Specific attention should be accorded to SCBE Ethics Policies (SCBE Policy 1013) prohibiting SCBE employees from benefiting from business with the school system.
- iii. All respondents are placed on notice that all questions/interpretations concerning SCBE Ethics Policies may be submitted to the Ethics Review Panel in accordance with SCBE Policy 1013.

#### 4. PRICES

- a. UNIT PRICES: Unit Prices must be rounded off to no more than two (2) decimal places, unless so specified in the General Terms and Conditions included with the RFP. All unit prices on items shall be completed on the proposal sheet(s). A NO BID notation must be completed for each item not being bid. In case of error in extension of prices in the proposal response, the unit price shall govern.
- b. UNITS OF MEASURE: Wherever SCBE indicates the unit of measure required and the Vendor's price is based on a different unit of measure, it shall be at the sole discretion of SCBE to determine whether the Vendor's price will be recalculated. SCBE will not accept any proposals with Vendor escalator clauses, unbalanced figures, or irregular features.
- c. DELIVERY CHARGES: All prices shall include FOB Destination.
- d. CASH DISCOUNTS: Cash discounts will not be taken into consideration in determining a contract award. All discounts, other than prompt payment, are to be included in the bid price.
- e. PRICE REDUCTIONS: SCBE reserves the right to accept price reductions from the Awarded Vendor during the term of this contract to occur no less than thirty (30) days from the approval of the contract.
- f. <u>Tax Exemption</u>. SCBE is a tax-exempt entity and, as such, is exempt from the payment of taxes, including but not limited to sales and use taxes, federal excise taxes and federal high use taxes.

#### **5. ITEM DELIVERY**

- a. GENERAL DELIVERY REQUIREMENTS: All materials, supplies, and equipment for SCBE shall be delivered F.O.B. Destination. All deliveries must be inside the building. Delivery hours shall be Monday through Friday with the exception of holidays, to offices between 8:30 a.m. and 3:30 p.m.; to schools between 9:00 a.m. and 2:30 p.m. The Awarded Vendor(s) shall be held responsible for clean-up and removal of all packing cartons, boxes, crates, packing materials, etc., from the premises after delivery and set up of any furniture and equipment. Drivers must be bonded, have a clean driving record and have the appropriate training to handle hazardous items. Vendor will have the ability (including all applicable permits and licenses) to handle all types of shipments ranging from letters to multi-carton shipments, including bulky and fragile items. Delivery must include a current MSDS for each hazardous chemical or chemical compound delivered or used by the Vendor at a SCBE worksite. The Awarded Vendor shall be liable for the full replacement value of any delivery item lost or damaged.
- b. SPECIAL DELIVERY INSTRUCTIONS: Special Instructions for delivery dates, delivery of heavy equipment, materials or machinery requiring special handling, to schools/sites under construction and/or renovation or refrigerated goods will be defined in General Terms and Conditions.
- c. PACKING: All materials must be securely packed in accordance with accepted trade practices. SCBE Purchase Order number must be plainly visible on the exterior of each container. A packing slip and/or delivery ticket shall be included in each shipment. This ticket shall contain the following information: Purchase Order Number, Vendor Name, Name of the Article, Item Number, Quantity, and Delivery Location (Example: ABC Elementary School Library) and Bid/Contract Number. Failure to comply with this condition may be considered sufficient reason to refuse to accept the goods.
- d. SAFETY REQUIREMENTS: The Awarded Vendor shall provide all equipment and machinery furnished and delivered to SCBE complying with the Safety regulations as required by OSHA and the Tennessee State Safety Health Act known as MOSHA. The Vendor shall sign the safety section, if attached in the proposal response, certifying that the regulations for the type of equipment furnished shall meet all regulations applying to this type of equipment meeting the CFR-1910 MOSHA Standard. The Vendor shall submit Material Safety Data Sheets (MSDS) for all items awarded to that vendor provided under the terms of this proposal in accordance with OSHA Communication Standard 29 CFR 1910.101, 29 CFR 1910.1200 and 29 CFR 1926.58 or any other applicable state, federal, or local regulation. Prior to delivery of the items awarded, the vendor must submit MSDS sheets to: SCBE Facilities Safety Officer, 1364 Farmville, Memphis, TN, 38122.
- e. LIQUIDATED DAMAGES: In the event the Awarded Respondent fails to deliver the goods or services of the contract in accordance with the specifications, SCBE reserves the right to purchase the goods/services on the open market in sufficient quantities to assure the continued operation of SCBE. All additional expenses incurred by SCBE as a result of such purchases will be deducted from the monies owed or monies that may become due to the Vendor.

# **6. GUARANTEE AND WARRANTEES**

a. GENERAL REQUIREMENTS: Payment shall be based upon acceptance of goods or

services by SCBE. Vendor expressly warrants that: (a). The merchandise to be furnished and services performed will be free from defects in material and workmanship and will be in full conformity with the specifications, drawings, representation, or sample; that this warranty shall survive acceptance and payment of the merchandise; and that the Vendor will bear the cost of inspection of all goods and services rejected. (b). The Vendor hereby provides a warranty of authorization as to all goods and services. (c). The goods or services furnished must be or have been mined, manufactured, or produced in full compliance with at least the minimum conditions required under the Fair Labor Standards Act of 1938, as amended, and all other applicable local, state and federal laws, rules, and regulations to include Department of Transportation (DOT), Food and Drug Administration (FDA) regulations, and the Equal Opportunity Clause contained in Executive Order 11246, as amended. If applicable to the goods or services purchased herein, vendor must also be in full compliance with the Workplace Hazardous Materials Information System (WHMIS) legislation and maintain a written Hazard Communication Plan.

- b. GUARANTEE PERIOD: The Vendor shall unconditionally guarantee all services, materials, and workmanship of all furniture, goods, and equipment furnished by it for a period of one year from the date of acceptance, i.e., delivery and installation, unless a longer period of warranty is specified in the General Terms and Conditions attached to the RFP.
- c. OFFICE EQUIPMENT: Vendor agrees to provide on-site service of equipment within eight (8) hours of notification by school system personnel. Loaner equipment shall be supplied, free of charge, during the warranty period if the office equipment cannot be repaired within three (3) working days.
- d. OTHER EQUIPMENT: Certain pieces of equipment, machinery, and refrigeration will require guarantees other than detailed above. Refer to General Terms and Conditions for requirements on specific equipment.
- e. MANUFACTURER'S AGENT: The Vendor shall act as the manufacturer's agent for all warranty claims.

#### 7. FEDERAL GRANT FUNDS

a. The Respondent understands and agrees that it is possible federal grant funds may be used in connection with certain delivery orders issued pursuant to and under the contract agreement. Accordingly, prior to commencing and all work under any and all delivery orders pursuant to and under the contract agreement, the respondent shall ascertain and verify if federal grant funds are to be used by MSCS. If MSCS will use any federal funds in connection with a delivery order, it is the obligation of the respondent and the respondent understands and agrees that the respondent shall adhere to and comply with all applicable federal laws, regulations circulars, executive orders, procedures and guidelines, as and if applicable, amended from time to time.

# 8. PROPOSAL SUBMISSION

a. KNOWLEDGE OF TERMS AND CONDITIONS: Vendors or their authorized representatives are expected to fully inform themselves as to the conditions, requirements, and specifications before submitting a proposal response. Failure to do so will be at the Vendor's own risk and Vendor cannot secure relief on the plea of error. Neither law nor regulations make allowance for errors of omission or commission on the part of Vendors.

- b. SUBMISSION: Proposals must be delivered to the Procurement Office, 160 S Hollywood Street, Room 126, Memphis, TN 38112. Vendors must submit a proposal as specified in the General Terms and Conditions. Vendors shall retain one (1) copy of the proposal for their files. Proposals must be signed and submitted by an authorized representative of the company. Each Vendor may attach a letter of explanation to the proposal, if so desired (or required), to provide an explanation of any detail(s) in the proposal. This letter may not be used to offer optional or alternative proposals or pricing.
- c. FORMAT: Signed proposals must be delivered in sealed, opaque envelopes and clearly marked on the outside with: Name of Vendor, Due Date, RFP Number and Title. SCBE shall not accept any facsimile transmission to agents, representatives or employees as meeting the requirement of the Proposal. A facsimile document shall not be considered a valid response to the RFP.
- d. VENDOR ADDRESS: Each proposal must show the full business address, telephone number, email address and fax number of the Vendor and be signed by the person or persons legally authorized to sign contracts. All correspondence concerning the proposal and contract, including Notice of Award, copy of Contract, and Purchase Order, will be mailed or emailed to the address shown on the proposal in the absence of written instructions from the Vendor to the contrary.
- e. PARTNERSHIPS: Proposals by partnerships must be signed with the partnership name by one of the members of the partnership or by an authorized representative, followed by the signature and designation of the person signing, who shall also state the names of the individuals composing the partnership.
- f. CORPORATIONS: Proposals by corporations must be signed with the name of the corporation, followed by the signature and designation of the officer having authority to sign. When requested, satisfactory evidence of authority of the officer signing on behalf of the corporation shall be furnished. Anyone signing the proposal as agent shall file satisfactory evidence of authorization to do so.
- g. CERTIFICATES AND AFFIDAVITS: All Vendors shall be required to complete the certificates and/or affidavits that are incorporated into the General Terms and conditions of this RFP. Such documents are required by local, state, or federal funding agencies of SCBE as part of the bidding process. The documents may include Anti-Bribery Affidavit, Debarment Certificate, Sales Tax Certification, Minority Business Enterprise affidavit, and when applicable, Asbestos Free Certification.
- h. SAMPLES: When indicated in the General Terms and Conditions, a properly tagged sample and descriptive data shall be submitted to the address specified no later than the date specified in the Schedule of Events included in the General Terms and Conditions. The tag on the sample shall indicate the item number, the name of the company submitting the sample, and the RFP number. SCBE will not be responsible for any samples not picked up within 30 days of the notification of Vendors to do so. Samples may be retained by SCBE until Vendors are notified to remove them. Vendors agree that SCBE will incur no liability for samples that are damaged, destroyed, lost, or consumed in testing processes. Failure to submit the above information when requested is sufficient grounds for rejection of the proposal.
- i. SPECIAL SAMPLES WITH CERTIFIED APPROVAL: Some successful Vendors shall be

required to submit two (2) samples of each product awarded with an affidavit stating that the chemical composition of the sample submitted is identical with the composition tested prior to the proposal and all remain unchanged during the period of the contract. This requirement shall be part of the specifications of the product or products requested. Failure to submit the above information when requested is sufficient grounds for rejection of the proposal.

- j. PROPOSAL PREPARATION FEES: SCBE will not be responsible for any costs incurred by a Vendor in preparing and submitting a proposal response.
- k. PROPOSAL EVALUATION Proposal responses will be evaluated for compliance with detailed specifications. The specifications shall vary with each individual RFP issued, and the award shall be made in accordance with the General Terms and Conditions. Consideration will be given to the quantities, time required for delivery, purpose of the goods/services, competency and responsibility of the Vendor, and the ability of the Vendor to perform satisfactorily. Evaluation may also be made for other factors, such as serviceability, functional suitability, workmanship, safety in use, and overall product quality, where acceptability may be determined on the basis of professional judgment and educational application. SCBE will consider the Vendor's record and performance of any prior contracts with SCBE, federal departments or agencies, or with other public bodies.
- I. RECOMMENDATION OF AWARD: Recommendation of an award of a contract will be made in accordance with the General Terms and Conditions.

#### 9. RESOLUTION FOR PROTEST AND DISPUTES

The Procurement Director shall attempt to resolve informally all protests of bid award recommendations. Vendors are encouraged to present their concerns promptly to the buyer for consideration and resolution. Open dialogue is helpful for all parties and disputes are often only a misunderstanding of the evaluation and recommendation. process.

# A. RIGHT TO PROTEST

Prior to the commencement of an action in court concerning the controversy, any actual vendor who claims to be aggrieved in connection with a solicitation, the solicitation. process, or a pending award of a contract may protest to the Buyer. Procurement Director shall attempt to resolve informally all protest of award recommendations. Protest shall be. submitted in writing within seven (7) days after such claimant knows or should know of the facts giving rise to the protest.

- An aggrieved respondent of standing or Vendor may protest to the Buyer a proposed award of a contract for supplies, equipment, services, or maintenance. A respondent of standing is a respondent who would be directly next in line for an award should the protest be supported.
  - a. The protest shall be in writing addressed to the Buyer with a copy to the Procurement Director and shall include the following:
    - The name address and telephone number(s) of the protester.
    - Identification of the solicitation
    - Statement of reasons for the protest

- Supporting documentation to substantiate the claim.
- The remedy sought.
- 2. The protest must be filed with the Procurement Office within seven (7) calendar days of the recommendation of award or notification to the respondent or Vendor that their bid or proposal will be rejected.
- 3. A vendor who does not file a timely protest before the contract is executed by the Board is deemed to have waived any objection.
- 4. The Procurement Director shall inform the Chief Financial Officer (CFO) upon receipt of the protest.
- 5. The Procurement Director shall confer with the general counsel prior to issuance of a decision regarding disputes of contracts or awards.

# **B. BOND REQUIREMENTS**

- 1. Neither a protest nor a stay of award shall proceed under this section unless the protesting party posts a protest bond. The protesting party shall post with the Procurement Director, at the time of filing a notice of protest, a bond payable to the Shelby County Board of Education in the amount of five percent (5%) of the lowest cost proposal evaluated or, if a protest is filed prior to the opening of cost proposals, the bond payable shall be five percent (5%) of the estimated maximum liability provided in the procurement document. The protest bond shall be in form and substance acceptable to the Shelby County Board of Education and shall be immediately payable to the Shelby County Board of Education conditioned upon a decision by the protest committee that:
  - a. A request for consideration, protest, pleading, motion, or other document is signed, before or after appeal to the Chief Financial Officer, in violation of subsection (b).
  - b. The protest has been brought or pursued in bad faith; or
  - c. The protest does not state on its face a valid basis for protest.
- 2. The bond shall be payable to the Shelby County Board of Education for any other reason approved by the Procurement Office. The Board of Education shall hold the protest bond for at least eleven (11) calendar days after the date of the final determination by the Procurement Director. If the protesting party appeals the Procurement Director's determination to the protest committee, the Procurement Director shall hold the protest bond until instructed by the General Counsel Office to either keep the bond or return it to the protesting party.
- 3. At the time of filing notice of a protest of a procurement in which the lowest bid or lowest evaluated cost proposal is less than one million dollars (\$1,000,000), a minority-owned business, woman-owned business, service-disabled veteran-owned business, or small business protesting party may submit a written petition for exemption from the protest bond requirement of subsection (c). The petition shall include clear evidence of a minority-owned business, woman-owned business, service-disabled veteran-owned business, or small business status. On the day of receipt, the petition shall be given to the chief procurement officer. The chief procurement officer has seven (7) calendar

days in which to make a determination. If an exemption from the protest bond requirement is granted, the protest shall proceed as though the bond were posted. Should the chief procurement officer deny an exemption from the requirement, the protesting party shall post the protest bond with the chief procurement officer as required in subsection (c) within five (5) calendar days of the determination.

#### C. APPEAL OF CONTRACT AWARD DECISION

- 1. The Procurement Director shall issue a decision in writing. Any decision of an award protest may be appealed to the CFO within seven (7) days of issuance of the decision by the Procurement Director
- 2. Any decision to make an award protest may be appealed to the Superintendent within seven (7) days of issuance of the decision by the Chief Financial Officer.
- 3. The Superintendent will evaluate the issues involved and render a decision. The decision of the Superintendent is final.

# 10. CONTRACT TERM

The Vendor shall refer to the General Terms and Conditions attached to the RFP for details regarding the Term of Contract for this solicitation.

#### 11. COMMENCEMENT OF SERVICES

SCBE shall have no obligation to pay for services performed before SCBE approves the contract or after it ends. SCBE shall have no obligation to pay for services in excess of the monetary amount of the award. SCBE shall have no obligation to pay for services before a purchase order is issued.

#### 12. ADDENDA

- a. INQUIRIES: No interpretation of the meaning of the specification or other documents will be made to any Supplier orally. To be given consideration, inquiries must be received as outlined in Part II Item 4.0. Unless otherwise specified in the General Terms and conditions, inquiries are to be emailed to the Buyer, "INQUIRY" and the RFP name and number must be noted on the envelope. Alternatively, inquiries may be e-mailed to the Buyer. The subject field of the e-mail must include "INQUIRY" and the Bid name and number.
- b. ISSUANCE: Any changes to the RFP specifications will be made through the appropriate addenda. Failure of any Supplier to receive such addenda or interpretation shall not relieve any Supplier from any obligations under this RFP as amended by all addenda. All addenda so issued shall become part of the award.

# 13. ANNULMENTS AND RESERVATIONS

a RIGHT TO REJECT: SCBE reserves the right to exercise its statutory option to reject any or all proposals and re-advertise other proposals. SCBE reserves the right to order the said equipment, materials, supplies or services as described within the specifications, and SCBE also reserves the right not to order any items(s) within the

specification.

- b WAIVER OF TECHNICAL DEFECTS: SCBE reserves the right to waive technical defects, if in its judgment the interest of SCBE shall so require.
- c CONTRACT RESERVATIONS: SCBE reserves the right to annul any contract if, in its opinion, there shall be a failure, at any time, to perform faithfully any of its stipulations, or in case of any willful attempt to impose upon SCBE materials, products and/or workmanship inferior to that required by the Vendor, and any action taken in pursuance of this latter stipulation shall not affect or impair any rights or claims of SCBE to damages for the breach of any covenant of the contract by the Vendor(s). Should the Vendor(s) fail to comply with the conditions of this contract or fail to complete the required work within the time stipulated in the contract, except for circumstances beyond its control, including, but not limited to, Acts of God, war, flood, governmental restrictions, or the inability to obtain transportation, SCBE reserves the right to purchase the required articles in the open market or to complete the required work at the expense of the Vendor(s). Should the Vendor be prevented from furnishing any item or items, or from completing the required work included in the contract, by reason of such failures caused by circumstances beyond its control, including but not limited to Acts of God, war, flood, governmental action, or the inability to obtain transportation, SCBE reserves the right to withdraw such items or required work from the operation of this contract without incurring further liabilities.
- d AUTHORITY TO DEBAR OR SUSPEND The Procurement Director shall have the authority to request to debar a person or company for cause from consideration for award of contracts.

#### 14. TERMINATION OF CONTRACT

- a TERMINATION FOR NON-APPROPRIATION OF FUNDS: SCBE may terminate this contract, in whole or in part, due to insufficient funding or non-appropriation of funds with written notice to the Vendor. SCBE shall pay for all of the purchases, if any, incurred up to the date of the termination notice.
- b TERMINATION FOR DEFAULT: When the Vendor has not performed or has unsatisfactorily performed the contract, payment shall be withheld at the discretion of SCBE. Failure on the part of a Vendor to fulfill contractual obligations shall be considered just cause for termination of the contract, and the Vendor is not entitled to any costs incurred up to the date of termination. In the event of a default by the vendor, this Contract may be terminated.
- TERMINATION FOR CONVENIENCE: SCBE has the right to terminate this Agreement at any time, without any liability, upon five (5) days prior written notice to Vendor, provided that Vendor shall be compensated for services rendered prior to the date of termination.
- d Each participating jurisdiction and/or local educational agency (LEA) public school district has the right to withdraw from the terms of the contract without showing cause, be providing thirty (30) calendar days' written notice to the vendor(s). The participating jurisdiction/ LEA shall pay all reasonable costs incurred by the vendor(s) up to the date of termination. The vendor(s) shall not be reimbursed for any anticipatory profits which have not been earned up to the date of termination.

Language to support Termination for Convenience by the vendor(s) shall be stipulated in the contract document between jurisdiction/ LEA and the vendor(s). Such language, when included, shall take precedence over the language of this specification.

#### 15. GOVERNING LAW & VENUE

a. The RFP shall be construed in accordance with, and interpreted under, the laws of the State of Tennessee. Any lawsuits arising out of such RFP shall be filed in the Circuit Court of Memphis, Tennessee.

# 16. CONTRACT TERMS AND CONDITIONS

- a. SUBMISSION OF INVOICES: Supplier agrees to accept the line item price on the purchase order as final payment. All invoices are to be submitted promptly showing Purchase Order number, and name and address of recipient and mailed to SHELBY COUNTY BOARD OF EDUCATION, Accounts Payable Office, Room 160 S Hollywood Street, Room 250, Memphis, TN 38112 (unless otherwise noted). Vendors must receive written authorization from Procurement to redirect invoice submission to another location other than Accounts Payable.
- b. INCORRECT INVOICES: Incorrect invoices will be returned for correction or paid in accordance with the purchase order. Each invoice shall identify SCBE Purchase Order Number, line item number and item descriptions or services shall be listed in the same order as on the Proposal and/or Purchase Order.
- c. PARTIAL PAYMENTS: Payment in full will only be made upon final acceptance of items as shown on Purchase Order. Partial payments are permissible.
- d. LATE SUBMISSION OF INVOICES: The parties acknowledge and agree that the Vendor's invoices are to be submitted in a timely manner, per the terms of the purchase order, after the services have been provided or the goods and materials have been provided. If invoices are submitted after one calendar year after the Vendor's services have been rendered or the last date when goods and materials were accepted by SCBE, then SCBE shall have no obligation to pay for the stale invoices.
- e. CONFIDENTIALITY: Vendor acknowledges and agrees to hold all Confidential Information in the strictest confidence as a fiduciary and will not make any press release or public announcement, or voluntarily sell, transfer, publish, disclose, display or otherwise make available to any third persons such Confidential Information or any portion thereof without the express written consent of SCBE. Vendor and its employees, agents, volunteers and vendors shall maintain the confidentiality of all medical, psychological, and student records in compliance with federal and state laws. Additionally, Vendor shall procure from the parent or guardian of each student receiving services hereunder a written consent in favor of Vendor and SCBE for the mutual disclosure of such records by and among the Vendor, SCBE and SCBE' employees, agents, volunteers and vendors.
- f. INDEMNIFICATION: Vendor shall indemnify, defend, and hold harmless the SHELBY COUNTY BOARD OF EDUCATION, Superintendent and their respective elected/appointed officials, employees, departments, agencies, agents and volunteers from any and all claims, demands, suits, and actions, including attorney's fees, litigation expenses and court costs, connected therewith, brought against the SCBE and their respective elected/appointed officials, employees, departments, agencies, agents, and

volunteers, arising as a result of direct or indirect, willful, or negligent act or omission of the Vendor or its employees, agents, or volunteers.

# g. INSURANCE:

1. The vendor must maintain and pay for <u>Comprehensive Business Insurance</u> to protect their claims under the Workers' Compensation Act, from claims or damages because of bodily injury to others, including employees of SCBE, damage to the property of others, including SCBE, claims for damages arising out of the operation of motor vehicles, which may arise during the performance of the contract whether caused by themselves or by any sub-vendor or anyone directly or indirectly employed by either of them, <u>and Product Liability Insurance</u>. Said insurance is to cover the duration of the contract under an express or implied warranty.

All contractors, vendors or service providers coming on to District premises to do work or provide services are required to have insurance. Insurance is necessary to cover any claims or losses for which the contractor/vendor may be responsible for. Schools or central office departments should verify a current Certificate of Insurance, including endorsements from the contractor or vendor is on file with Procurement Services prior to the beginning of work and/or the start of a contract. A Certificate of Insurance is a standard form issued by the insurance company evidencing the insurance information (including policy limits and types of insurance) of its policyholder.

- 2. The following coverages and limits are required of all vendors: The following minimum insurance standards shall apply to all vendors performing, selling, or distributing products and services at Memphis-Shelby County Schools. If a product or service, in the opinion of Risk Management, represents an unusual or exceptional risk, additional insurance for that product or service may be required.
  - Commercial General Liability Insurance: Including Bodily Injury and Property Damage Liability, Independent Contractors Liability, Contractual Liability, in an amount not less than \$1,000,000, Product Liability and Completed Operations Liability in an amount not less than \$2,000,000 combined single limit, per occurrence, and \$2,000,000 aggregate.
  - **Workers' Compensation**: \$1,000,000. If the contractor/vendor has less than 5 employees, a statement on the vendor letterhead should be placed on file.
  - Employers Liability Coverage: \$1,000,000.
  - Automobile Liability: For vendors who will drive on District property,
    Automobile Liability in an amount not less than \$1,000,000 per
    occurrence for bodily injury and property damage, including owned, hired
    and non-owned vehicle coverage.
    - For Charter Bus Companies, the minimum Automobile Liability coverage required is \$5,000,000.

#### Other Insurance Coverage That May Be Required:

- Professional Liability (Errors & Omissions): Not less than \$1,000,000 per occurrence and aggregate to be maintained for the duration of the agreement and three years following its termination.
  - This insurance requirement applies when a supplier has a professional designation or license and/or is providing professional services. The minimum limit for architects and engineers is \$2,000,000 per occurrence and in the aggregate and may be increased depending upon the nature of the services to be provided to the district.
- **Umbrella or Excess Liability Coverage**: Not less than \$4,000,000 per occurrence and in the aggregate.
  - This coverage typically sits above the underlying General Liability, Automobile Liability and Professional Liability policies. Depending on the scope and work to be performed in the proposed agreement, this policy may be required in order for the vendor to be able to meet the minimum insurance requirements.
  - Required for all construction, security, IT, and healthcare related contracts.
- Cyber Risk Insurance: Not less than \$2,000,000 per claim to be maintained for the duration of the agreement and three years following its termination.
  - This insurance requirement applies when a third party will be using, storing or accessing private, confidential or protected information.
- **Environmental Liability**: Not less than \$2,000,000 per claim and in the aggregate.
  - This insurance requirement applies when a vendor will be performing environmental clean-up work (decontamination/remediation), will be working with hazardous substance or waste, or may have similar such exposures while performing work under the proposed agreement. Higher limits of environmental liability coverage may be required depending upon the scope of services.

Vendors and contractors shall name the Board of Education Shelby County Schools, it's officers, agents, employees and volunteers as an additional insured on its general liability insurance policy.

Coverages and limits are to be considered as minimum requirements and in no way limits the liability of the vendor, contractor or service provider.

All policies shall evidence insurance written by carriers authorized to conduct business in the State of Tennessee and rated at least "A" in A.M. Best's Key Rating Guide.

Renewal certificates of insurance shall be provided annually to Procurement Services until all work is completed.

Please contact Risk Management, Sandra Burgess, <u>burgessse@scsk12.org</u> or 416-1997 with any questions.

- 3. The certificate on this insurance shall be made in favor of the **Shelby County Board** of **Education**, **Memphis TN 38112** and indicate paid up coverage for the term of the contract.
- 4. The certificate of insurance **TO BE SUBMITTED** to the PROCUREMENT OFFICE, 160 S Hollywood St., Memphis, TN 38112.
- 5. It will be the responsibility of the successful Respondent(s) to ensure that a <u>current</u> Certificate of Insurance is on file in the Purchasing Office during the entire period of the contract.
- 6. The cost of the above insurance shall be considered an overhead or operating expense to the Vendor, similar to rental costs, utilities, automobile liability insurance, and other business-related expenses. The premiums or costs to provide the above insurance shall not be directly related to the cost of the work or services specified in this Request for Proposal.
- h. NON-ASSIGNABILITY: This contract shall not be assigned, or services subcontracted in whole or in part without the written consent of SCBE. Any attempt to do so without such written consent shall be null and void of no effect.
- i. INDEPENDENT VENDOR: Vendor is furnishing its goods and/or services hereunder as an independent Vendor, and nothing herein shall create any association, partnership or joint venture between the parties hereto or any employer-employee relationship.
- j. GENERAL RECORDS CLAUSE: Vendor's contracts, files, accounts, records, and other documents related to this Contract shall be open to examination and/or audit by SCBE and made available by the Vendor to SCBE and/or its designated agents at any time upon reasonable prior notice, during performance under this Contract and for a period of four (4) years after final payment or such longer period of time as required by law or rule or regulations.
- k. SOLE AGREEMENT: This Contract constitutes the sole agreement between the parties hereto and no amendment, modification or waiver of any of the terms and conditions hereof shall be valid unless in writing and executed by both parties. Any prior verbal agreements or proposals shall not be considered a part of this Contract.
- I. PROTECTION OF PROPERTY: Vendor will use reasonable care to avoid damaging existing buildings, equipment, and property at SCBE sites and all material furnished by SCBE ("Property"). If the Vendor's failure to use reasonable care causes damage to any property, Vendor must replace or repair the damage at no expense to SCBE as directed by the Contracting Officer. If the Vendor fails or refuses to make such repair or

replacement, the Vendor will be liable for the cost, which may be deducted from payments due Vendor.

m. PUBLIC STATEMENTS: Vendor shall not use or reference the Name or Emblem of SCBE in issuing any press releases or otherwise making any public statement with respect to this Contract (unless such press release or statement is required by applicable law regulation or the requirements of any listing agreement with any applicable stock exchange) without the prior written consent of SCBE, which consent will not be unreasonably withheld. Purchase by SCBE of any articles, material, merchandise, or service does not imply that SCBE has either adopted or endorsed the product of service, and the use by any manufacturer, Vendor, merchant or other person of the name or emblem of SCBE in any advertisement that they are furnishing products or services is not authorized. The unauthorized use of the name or emblem of SCBE is prohibited by the United States Criminal Code - Section 706.

#### 17. CHANGES IN TERMS OR DELIVERY/COMPLETION DATE

After award of individual contracts, any questions or correspondence related but not limited to the following matters must be directed to the PROCUREMENT OFFICE SHELBY COUNTY BOARD OF EDUCATION, MEMPHIS, TENNESSEE, 38112, in writing:

In the event of strikes, Acts of God, or other circumstances beyond the vendors control which prevent completion of service or delivery, the vendor must secure temporary contractual relief. The circumstances and duration must be stated by the vendor in writing and be forwarded to the PROCUREMENT OFFICE within ten (10) days after their development. Contractual relief shall be only that which is acceptable to and in agreement with the PROCUREMENT OFFICE, for those goods and services which are necessary for the day to day needs of SCBE.

## **APPENDIX B-ADDENDUM ACKNOWLEDGEMENT**

## RFP 110325DW **POTS Lines Replacement**

(If applicable) Please complete and return with your bid response.

I the undersigned a	acknowledge the	receipt of the	following a	addenda to	this solicitation.

i tile undersigned acknowledge tile receipt of tile	tollowing addenda to this solicitation.
Addendum #1- Date Received	
Addendum #2 - Date Received	
Addendum #3 - Date Received	
Addendum #4 - Date Received	
	Signature
	Title
	Vendor Name
	Email
	Contact Phone Number

## APPENDIX C – REFERENCES RFP 110325DW POTS Lines Replacement

1.	
Client Name:	
Address:	
Services Provided:	
Date(s)of services:	
Contact Name & Title:	
Phone No:	
Email Address:	
2.	
Client Name:	
Address:	
Services Provided:	
Date(s)of services:	
Contact Name & Title:	
Phone No:	
Email Address:	
3.	
Client Name:	
Address:	
Services Provided:	
Date(s)of services:	
Contact Name & Title:	
Phone No:	
Email Address:	

# <u>APPENDIX D - NON-COLLUSION CERTIFICATE</u> (TO BE SUBMITTED WITH TECHNICAL PROPOSAL) RFP 110325DW

# **POTS Lines Replacement**

I HEREBY CERTIFY that I am the	and the duly authorized
representative of	
whose address is	and
THAT NEITHER I nor, to the best of my knowledge, information, and any of its other representatives I here represent:	d belief, the above firm nor
(a) Have agreed, conspired, connived or colluded to produce a decein the compilation of the RFP or offer being submitted herewith;	eptive show of competition
(b) Have in any manner, directly or indirectly, entered into any agre collusion to fix the RFP price or price proposal of the respondents competitor, or otherwise taken any action in restraint of free compet with the Contract for which the within RFP or offer is submitted.	s or Vendor herein or any
In making this affidavit, I represent that I have personal knowledge herein stated.	e of the matters and facts
(SIGNATURE)	(DATE)
(PRINTED OR TYPED NAME)	
Subscribed and sworn before me this day of	, 20
x Notary Public	
My commission expires:	

#### **APPENDIX E - DEBARMENT AFFIDAVIT**

(TO BE SUBMITTED WITH TECHNICAL PROPOSAL)

RFP 110325DW

POTS Lines Replacement

#### Certification Regarding Debarment, Suspension Ineligibility and Voluntary Exclusion—Primary and/or Lower Tier Covered Transactions

- (1) The prospective participant certifies to the best of its knowledge, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal department or agency.
- (2) The prospective participant and its principals have not, within a three (3) year period preceding this proposal, been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property.
- (3) The prospective participant and its principals are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses in Paragraph 2 of this certification.
- (4) The prospective participant and its principals have not, within a three (3) year period preceding this application/proposal, had one (1) or more public transactions (Federal, State or local) terminated for cause or default.
- (5) Where the prospective participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.Signature of:

# <u>APPENDIX F- ANTI-BRIBERY AFFIDAVIT</u> (TO BE SUBMITTED WITH TECHNICAL PROPOSAL) RFP 110325DW **POTS Lines Replacement**

,	being first duly sw	orn deposes	and says that he is an
officer in the organization known as			and the
party making a certain proposal or RFP da	ated,	20	_, to the Shelby
County of Education:			
I further confirm that: Neither I, nor to the above business (as in defined in Section Ordinance or any of its officers, directors, obtaining or performing contracts with public Servant has been convicted of violation of Tennessee Law, or of the law (indicate the reasons why the affirmation imposition of probation before judgment w disposition, the name(s) of person(s) involved the business):	39-16-101 of the spartners, or any colic bodies (as is dof bribery, attempted of any other state no cannot be given with the date, court	State of Tenr of its employe efined in Sec d bribery, or e or federal n and list ar or administra	nessee Code of Ethics ees directly involved in tion 39-16-102 Bribery conspiracy to bribe in law, except as follows by conviction, plea, or tive body, sentence or
Signature of:			
Y	Partner	if the respond	dent is a partnership
XRespondent, if the respondent is an	i ditiloi,	ii tiio roopone	ione is a partificionip
individual	X	: 41	ent is a corporation
X			
xSubscribed and sworn before me tl	his day of <sub>_</sub>		, 20
x			
My commission expires:			

# APPENDIX G - CERTIFICATE OF INSURANCE COVERAGE (TO BE SUBMITTED WITH PROPOSAL) RFP 110325DW POTS Lines Replacement

VENDOR NAME:				
NAME OF SURE	TY: (TYPE OR PRINT)			
NAME OF AGEN	T: (TYPE OR PRINT) _			
AGENT'S PHON	E NO:			
there may be other	d hereby certifies that the er minimum coverage re ndix A-16 (Contract Terr	quirements based	on the specifics of the	
TYPE OF COVERAGE	MINIMUM REQUIRED LIMITS	POLICY OR BINDER NUMBER	ACTUAL LIMITS PROVIDED	EXPIRATION DATE
COMMERCIAL GENERAL LIABILITY OCC	\$1,000,000			
COMMERCIAL GENERAL LIABILITY AGG	\$2,000,000			
BUSINESS AUTOMOBILE LIABILITY	\$1,000,000 PER OCCURRENCE			
EMPLOYERS LIABILITY	\$1,000,000			
WORKMAN'S COMP	\$1,000,000			
EFFECT	BOVE POLICY WILL BE		( ) ABOVE POLICY N	OW IN

The following additional clauses will be considered a part of the above policy(s), the same as if specifically written therein, as pertains to the above stated contract.

- SCBE is hereby named as Additional Insured.
- The policy(s) cannot be reduced or cancelled without at least forty-five (45) days prior written notice to SCBE.
- The insurance company is prohibited from pleading government function in the absence of any specific written authority by SCBE.
- The policy(s) will be automatically included and cover all phases of work, equipment, persons, et cetera which are normally covered while performing work under the above contract, whether specifically written therein or not.
- SCBE is hereby granted authority to contact the agency directly to confirm SCBE information or obtain copies of certificates of insurance. SCBE bears no responsibility for premiums or other cost of insurance. If policy(s) is not currently in effect, it will be written immediately upon notice of award, and a copy of binder or certificate will be sent directly to SCBE. A properly executed copy of this document shall be legally binding as a Carrier Certificate of Insurance Form.

The successful respondent will be required to provide insurance coverage as shown in General Conditions of RFP and Contract, prior to beginning any work. This insurance coverage must be maintained throughout the life of the contract. PROOF THAT COVERAGE IS EITHER CURRENTLY IN PLACE OR WILL BE PROVIDED MUST BE SUBMITTED WITH THE BID. This can be done by one of the two following methods:

Complete form "CERTIFICATION OF INSURANCE COVERAGE" or

Submit a Certificate of Insurance on a form provided by your Insurance Agent. This form must include the following clauses:

SCBE is hereby named Additional Insured.

The policy(s) cannot be reduced or canceled without at least forty-five (45) days' prior written notice to SCBE.

The insurance company is prohibited from pleading government function in the absence of any specified written authority from SCBE.

The policy(s) will automatically include and cover all phases of work, equipment, persons, et cetera which are normally covered while performing work under the above contract, whether specifically written therein or not.

Regardless of the method used, the form MUST be totally complete, MUST show that all Limits of Insurance are or will be met, and MUST be signed by the Agent.

Failure to provide the required insurance coverage by either of the two (2) methods described above when the RFP is submitted may result in rejection of your RFP as being non-responsive.

(AUTHORIZED AGENT'S SIGNATURE)	(DATE)	

(Appendix H)

#### **Shelby County Board of Education**

2011

Issued Date: 01/29/13 Revised: 08/31/21

#### LOCAL PREFERENCE PURCHASHING

#### I. PURPOSE

To give a local preference to businesses located in Shelby County, Tennessee for the purchase of supplies, materials, equipment, and services.

#### II. SCOPE

This policy applies to District level contracts with a total dollar purchase greater than \$25,000.

#### III. DEFINITION

- A. Local Preference Purchasing means giving preference to businesses located within Shelby County, Tennessee in the purchase of personal property, materials, and contractual services and in constructing improvements to real property or to existing structures.
- B. Local Business means a vendor or contractor who holds a valid license to do business in Shelby County, Tennessee; has a street address within the limits of said locality for a continuous period of at least six (6) months prior to bid or proposal opening date; and has proof that Shelby County Personal Taxes are current (applies to local businesses who have been doing business in Shelby County, Tennessee for a year or more).

#### IV. POLICY STATEMENT

The Shelby County Board of Education recognizes that a significant amount of funds are spent on purchasing personal property, materials, and contractual services and in constructing improvements to real property or to existing structures. The Board also recognizes that dollars used in making purchases are derived largely from revenues generated from businesses located within Shelby County, Tennessee. The Board believes that funds generated in the community should be placed back into the local economy. Therefore, it is the policy of Shelby County Board of Education to provide a preference to

local businesses in procurement transactions whenever the application of such a preference is reasonable in light of the dollar-value of proposals received in relation to such expenditures.

In the bidding of, or letting for procurement of supplies, materials, equipment and services, with a total price greater than \$25,000, if the lowest responsive bidder is a regional or nonlocal business, then all bids received from Local Businesses are decreased by five (5) percent. The original bid is not changed; the five (5) percent is calculated only for the purpose of determining the Local Preference. The Local Preference cost differential is not to exceed one hundred thousand dollars (\$100,000.00).

In the case of request for proposals, letters of interest, best evaluated bids, qualifications or other solicitations and competitive negotiation and selection in which objective factors are used to evaluate the responses, Local Businesses will be assigned five (5) percent of the total evaluation points up to a maximum of five (5) points.

In the event of a tie between a local and non-local business, favor shall be given to the Local Business and a coin toss method will be used to break ties between two (2) or more local businesses meeting said specifications.

#### **Exceptions**

This preference shall not apply to purchases or contracts that are funded in whole or in part by a governmental entity if the laws, regulations or policies governing such funding prohibit application of the Local Preference; when exigent emergency conditions or noncompetitive situations exist; and when a particular purchase, contract, or category of contracts for which MSCS is the awarding authority is waived upon written justification and recommendation of the Board.

#### Restrictions

The Local Preference shall apply to District level purchases only. The preference shall apply to new contracts for supplies, materials, equipment, and services first solicited after January 29, 2013.

#### V. RESPONSIBILITY

- A. The "users" of services are responsible for furnishing an objective evaluation of their needs and for identifying the specifications of the services to be delivered.
- B. The Chief Financial Officer is responsible for developing final specifications and obtaining all bids, requests for proposals, and contracted service agreements.
- C. The Chief Financial Officer is responsible for ensuring that all services have been properly approved and all procedures followed before signing contractual agreements.
- D. The Superintendent is responsible for ensuring compliance with this policy.

# APPENDIX I – PRICING/COMPENSATION SCHEDULE (TO BE SUBMITTED WITH PROPOSAL) RFP 110325DW

### **POTS Lines Replacement**

Pricing must include all costs associated with installation and/or transition of the above telephone services. Any additional costs (provide details below or on additional sheets if required)

<b>1</b> 7	0074	1
Y	ear	1

<b>Current Number of 1FB Lines</b>	<b>Monthly Unit Price</b>	Annual Unit Price
1010		

### Year 2 (1st Renewal Option)

<b>Current Number of 1FB Lines</b>	<b>Monthly Unit Price</b>	Annual Unit Price
1010		

#### Year 3 (2nd Renewal Option)

<b>Current Number of 1FB Lines</b>	<b>Monthly Unit Price</b>	Annual Unit Price
1010		

#### **The Authorized Representative submits this Proposal Form:**

Print Name & Title	
Signature & Date	

#### APPENDIX J

(TO BE SUBMITTED WITH BID)
RFP 110325DW
POTS Lines Replacement

# STATE OF TENNESSEE NON-BOYCOTT OF ISRAEL CERTIFICATION

The Bidder certifies that it is not currently engaged in and will not for the duration of the contract engage in, a boycott of Israel as defined by Tenn. Code Ann. § 12-4-119. This provision shall not apply to contracts with a total value of less than two hundred fifty thousand dollars (\$250,000) or to contractors with less than ten (10) employees.

According to the law, a boycott of Israel means engaging in refusals to deal, terminating business activities, or other commercial actions that are intended to limit commercial relations with Israel, or companies doing business in or with Israel or authorized by, licensed by, or organized under the laws of the State of Israel to do business, or persons or entities doing business in Israel, when such actions are taken:

- 1) In compliance with, or adherence to, calls for a boycott of Israel, or
- 2) In a manner that discriminates on the basis of nationality, national origin, religion, or other unreasonable basis, and is not based on a valid business reason. Tenn. Code Ann. § 12-4-119.

Signature of Authorized Representative	Date
Printed Name	Phone Number / Email Address

# APPENDIX K (TO BE SUBMITTED WITH BID) RFP 110325DW POTS Lines Replacement



# STATE OF TENNESSEE IRAN DIVESTMENT ACT CERTIFICATION

SUBJECT CONTRACT NUMBER(S):				
CONTRACTOR LEGAL ENTITY NAME:				
EDISON SUPPLIER IDENTIFICATION NUMBER:				
The Iran Divestment Act, Tenn. Code Ann. § 12-12-101 et. seq. requires a person that attempts to contract with the state, including a contract renewal or assumption, to certify at the time the bid is submitted or the contract is entered nto, renewed, or assigned, that the person or the assignee is not identified on a list created pursuant to § 12-12-106.				
Currently, the list is available online at the following webs	ite:			
	ttps://www.tn.gov/generalservices/procurement/central-			
<u>procurement-officecpo-/library-/public-information-lib</u> information-library.html	rary.htmlprocurement-officecpo-/library-/public-			
The Contractor, identified above, certifies by signature be pursuant to Tenn. Code Ann. § 12-12-106 of the Iran Dive				
CONTRACTOR SIGNATURE				
NOTICE: This certification MUST be signed by an individual w	rith legal capacity to contractually bind the Contractor.			
PRINTED NAME AND TITLE OF SIGNATORY				
DATE				

#### APPENDIX L

(TO BE SUBMITTED WITH BID)

# RFP 110325DW POTS Lines Replacement CERTIFICATION REGARDING LOBBYING

Applicable to Grants, Sub-grants, Cooperative Agreements, and Contracts Exceeding \$100,000 in Federal Funds.

Submission of this certification is a prerequisite for making or entering into this transaction and is imposed by section 1352, title 31, U.S. Code. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Any person who fails to file the required certification shall be subject to a civil penalty or not less than \$10,000 and not more than \$100,000 for each such failure.

The undersigned certifies, to the best of his or her knowledge and belief that:

No federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of a Federal contract, the making of a Federal grant, the making of a Federal loan, the entering into of cooperative agreement, and the extension, continuation, renewal, amendment, or modification of a Federal contract, grant, loan, or cooperative agreement.

If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, and officer or employee of Congress, or an employee of a Member of Congress in connection with the Federal grant or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

The undersigned shall require that the language of the certification be included in the award documents for all covered sub-awards exceeding \$100,000 in Federal funds at all appropriate tiers and that all sub-recipients shall certify and disclose accordingly.

FNS Grant/Cooperative Agreement			
	Name/Address of Organization		
	Name/Title of Submitting Official		
	Signature	Date	